

### **GEAppliances.com**

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### Owner's Manual

*AHG30* AHG40 AHG50

Write the model and serial numbers here:

Model #\_ Serial # \_\_\_\_\_

You can find them on a label on the back of the dehumidifier behind the bucket.



3828A30059N 49-7431

## IMPORTANT SAFETY INFORMATION. READ ALL INSTRUCTIONS BEFORE USING.

### **A** WARNING!



### SAFETY PRECAUTIONS

When using this dehumidifier, always follow basic safety precautions, including the following:

- Use this appliance only for its intended purpose as described in this Owner's Manual.
- This dehumidifier must be properly installed and grounded as described in this manual before it is used.
- Never operate this dehumidifier in an area that is likely to accumulate standing water. If this condition develops, for your safety disconnect the power supply before stepping into the water.
- Never unplug your dehumidifier by pulling on the power cord. Always grip plug firmly and pull straight out from the receptacle.

- Repair or replace immediately all electric service cords that have become frayed or otherwise damaged. Do not use a cord that shows cracks or abrasion damage along its length or at either the plug or connector end.
- Turn the humidity control to **OFF** and unplug your dehumidifier before making any repairs or cleaning.
  - **NOTE:** We strongly recommend that any servicing be performed by a qualified individual.
- For your safety, do not store or use combustible materials, gasoline or other flammable vapors or liquids in the vicinity of this or any other appliance.



### HOW TO CONNECT ELECTRICITY

Do not, under any circumstances, cut or remove the third (ground) prong from the power cord. For personal safety, this appliance must be properly grounded.

The power cord of this appliance is equipped with a 3-prong (grounding) plug which mates with a standard 3-prong (grounding) wall outlet to minimize the possibility of electric shock hazard from this appliance.

Have the wall outlet and circuit checked by a qualified electrician to make sure the outlet is properly grounded.

Where a 2-prong wall outlet is encountered, it is your personal responsibility and obligation to have it replaced with a properly grounded 3-prong wall outlet.

The dehumidifier should always be plugged into its own individual electrical outlet which has a voltage rating that matches the rating plate.

This provides the best performance and also prevents overloading house wiring circuits which could cause a fire hazard from overheated wires.

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### USE OF EXTENSION CORDS

Because of potential safety hazards under certain conditions, we strongly recommend against the use of an extension cord.

However, if you must use an extension cord, it is absolutely necessary that it be a ULlisted, 14 gauge, 3-wire grounding type appliance extension cord having a grounding type plug and outlet and that the electrical rating of the cord be 15 amperes (minimum) and 125 volts.



### USE OF ADAPTER PLUGS

Because of potential safety hazards under certain conditions, we strongly recommend against the use of an adapter plug.

However, if you must use an adapter, where local codes permit, a temporary **connection** may be made to a properly grounded 2-prong wall outlet by use of a UL-listed adapter available at most local hardware stores.

The larger slot in the adapter must be aligned with the larger slot in the wall outlet to provide proper polarity in the connection of the power cord.

When disconnecting the power cord from the adapter, always hold the adapter in place with one hand while pulling the power cord plug with the other hand. If this is not done, the adapter ground terminal is very likely to break with repeated use.

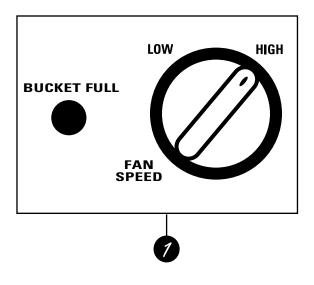
If the adapter ground terminal breaks, **DO NOT USE** the dehumidifier until a proper ground has been established.

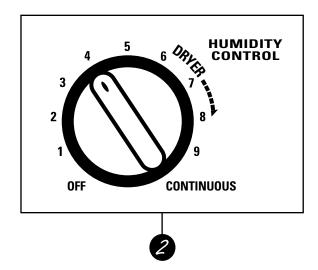
Attaching the adapter ground terminal to a wall outlet cover screw does not ground the appliance unless the cover screw is metal, not insulated, and the wall outlet is grounded through the house wiring. You should have the circuit checked by a qualified electrician to make sure the outlet is properly grounded.



# READ AND FOLLOW THIS SAFETY INFORMATION CAREFULLY. **SAVE THESE INSTRUCTIONS**

### About the controls on the dehumidifier.







### Controls



#### Fan Speed

The fan control adjusts the fan speed.

Set the fan control to **HIGH** for maximum moisture removal. When the humidity has been reduced and quiet operation is preferred, set the fan control to **LOW**.



#### **Humidity Control**

When you first use the dehumidifier, turn the humidity control to **5** or **6**. If you still have moisture, turn the humidity control to a higher setting.

**CONTINUOUS** is the highest setting.

When excess moisture and dampness odors are gone, adjust the control to a lower setting. Use the dehumidifier as long as excess moisture is present.

### Other Features

#### **BUCKET FULL Light**

Glows when the bucket is ready to be emptied, or when the bucket is removed or not replaced in the proper position.

#### Auto Shut Off

The Water Level Control Switch shuts off the dehumidifier when the bucket is full, or when the bucket is removed or not replaced in the proper position.

#### **Auto Defrost**

When frost builds up on the cooling coils, the compressor will cycle off until the frost disappears. The fan continues to run.

When first using the dehumidifier, operate the unit continuously 3 to 4 days.

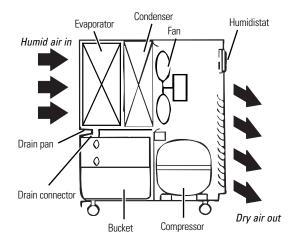
#### How the Dehumidifier Operates

Moist, humid air is drawn over a cold refrigerated dehumidifying coil. Moisture in the air condenses on this coil and drains into a bucket (or through the bucket into a hose and drain).

Dry, clean air is drawn over the condenser where it is actually heated several degrees and discharged out the front grille into the room.

It is normal for the surrounding air to become slightly warmer as the dehumidifier operates.

This warming effect further reduces the relative humidity of the surrounding air.

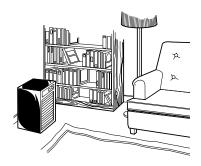


#### Choosing a Location

- The dehumidifier must be operated in an enclosed area to be most effective.
- Close all doors, windows and other outside openings to the room.

Place the dehumidifier in a location that does not restrict air flow into the rear coil or out the front grille.

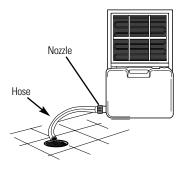
A dehumidifier operating in a basement will have little or no effect in drying an adjacent enclosed storage area, such as a closet, unless there is adequate circulation of air in and out of the area.



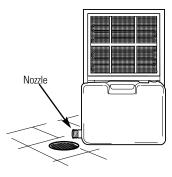
### Removing Collected Water

There are 3 ways to remove collected water:

- **1 Use the bucket.** When the bucket is removed, the unit will shut off. Empty and replace the bucket.
- **Use a hose.** Water can be automatically emptied into a floor drain by attaching a water hose to the bucket. Using a drill, make a hole at the end of the nozzle located on the lower left side of the bucket. Attach a water hose to the bucket nozzle.



**Use a floor drain.** The unit can also be placed over a floor drain. Using a drill, make a hole at the end of the nozzle located on the lower left side of the bucket.



**NOTE:** The nozzle cannot be fixed after puncture. Use an ordinary garden hose cap to reclose if necessary.

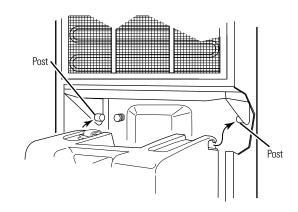
### Using the dehumidifier.

Always make sure the water bucket is locked into place on the dehumidifier.

#### Installing the Water Bucket

Lift the bucket and hook the slots on each side onto the posts on the back of the dehumidifier. The bucket should lock securely in place.

Make sure the bucket is locked securely in place by pressing down on the upper back edge of the bucket. It will be firmly seated when properly installed.



#### Water Level

The dehumidifier will turn off automatically when the bucket is full, or when the bucket is removed or not replaced in the proper position.

The bucket must be replaced in the proper position for the dehumidifier to work. The light will be on and the dehumidifier will not run if the bucket is not in the proper position.

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### Care and cleaning of the dehumidifier.

Turn the dehumidifier off and remove the plug from the wall outlet before cleaning.

#### Grille and Case

#### To clean the case:

### Use water and a mild detergent. Do not use bleach or abrasives.

#### To clean the grille:

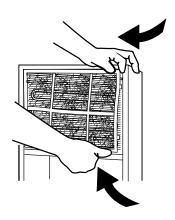
Use a vacuum attachment or brush.

#### Air Filter

The air filter is on the back of the dehumidifier. It should be checked and cleaned at least every 30 days or more often if necessary.

#### To remove:

Flex the filter at the lower right corner and slide the upper right side to the left. Release all of the tabs and remove the filter. Wash it in warm soapy water. Rinse and let the filter dry before replacing it.

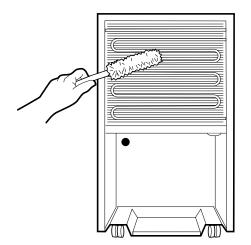


#### Cleaning Inside the Unit

After removing the air filter, clean the coil on the inside with a soft brush when the soil is soft and wet.

**NOTE**: Do not allow water to enter the electrical/machine compartment through the circular opening behind the coil.

Do not spray the coil with a hose.



### Before you call for service...



Troubleshooting Tips

Save time and money! Review the chart below first and you may not need to call for service.

Problem	Possible Causes	What To Do							
Dehumidifier does not start	The dehumidifier is unplugged.	<ul> <li>Make sure the dehumidifier's plug is pushed completely into the outlet.</li> </ul>							
	The fuse is blown/circuit breaker is tripped.	<ul> <li>Check the house fuse/circuit breaker box and replace the fuse or reset the breaker.</li> <li>The dehumidifier automatically turns off when this occurs. Empty the bucket and replace properly.</li> </ul>							
	Water has reached its preset level.								
	Bucket is not in the proper position and light is on.	• See the <i>Installing the Water Bucket</i> section.							
Dehumidifier does not dry the air as it should	Did not allow enough time to remove the moisture.	• When first installed, allow at least 3 or 4 days to maintai the desired dryness.							
	Airflow is restricted.	<ul> <li>Make sure there are no curtains, blinds or furniture blocking the front or back of the dehumidifier.</li> </ul>							
	The control may not be set high enough.	• Turn the <i>Humidity Control</i> knob to a higher number.							
	Doors and windows may not be closed tightly.	<ul> <li>Check that all doors, windows and other openings are securely closed.</li> </ul>							
	Clothes dryer may be blowing moisture-laden air into the room.	• Install the dehumidifier away from the dryer. The dryer should be vented to the outside.							
	Room temperature is too low.	• Moisture removal is best at higher room temperatures. Lower room temperatures will reduce the moisture removal rate. This unit is designed to be operated at temperatures above 65°F (18°C).							
Dehumidifier runs too much	Area to be dehumidified is too large.	• Check with your dealer to see if the capacity is adequate.							
	Doors and windows are open.	Close all doors and windows to the outside.							
Frost appears on the coils	Dehumidifier has been recently turned on or room temperature is below 65°F (18°C).	• This is normal. Frost will usually disappear within 60 minutes.							
Fan noise	Air is moving through the dehumidifier.	• This is normal.							
Water on floor	Connection may be loose.	• Check the hose if one is attached.							

#### **GE Service Protection Plus**<sup>™</sup>

GE, a name recognized worldwide for quality and dependability, offers you Service Protection Plus<sup>™</sup>—comprehensive protection on all your appliances—**No Matter What Brand!** 

#### **Benefits Include:**

- Backed by GE
- All brands covered
- Unlimited service calls
- All parts and labor costs included
- No out-of-pocket expenses
- No hidden deductibles
- One 800 number to call

We'll Cover Any Appliance.

Anywhere. Anytime.\*

You will be completely satisfied with our service protection or you may request your money back on the remaining value of your contract. No questions asked. It's that simple.

Protect your refrigerator, dishwasher, washer and dryer, range, TV, VCR and much more—any brand! Plus there's no extra charge for emergency service and low monthly financing is available. Even icemaker coverage and food spoilage protection is offered. You can rest easy, knowing that all your valuable household products are protected against expensive repairs.

Place your confidence in GE and call us in the U.S. toll-free at **800.626.2224** for more information.

\*All brands covered, up to 20 years old, in the continental U.S.

Cut here

Please place in envelope and mail to:

General Electric Company
Warranty Registration Department
P.O. Box 32150
Louisville, KY 40232-2150

### **Consumer Product Ownership Registration**

Dear Customer:

Thank you for purchasing our product and thank you for placing your confidence in us. We are proud to have you as a customer!

### Follow these three steps to protect your new appliance investment:

1

Complete and mail your Consumer Product Ownership Registration today. Have the peace of mind of knowing we can contact you in the unlikely event of a safety modification.

2

After mailing the registration below, store this document in a safe place. It contains information you will need should you require service. Our service number is 800.GE.CARES (800.432.2737).

3

Read your Owner's Manual carefully. It will help you operate your new appliance properly.

MOUCH MUNICI	Mod	el	N	umb	er
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Serial Number

Important: If you did not get a registration card with your product, detach and return the form below to ensure that your product is registered, or register online at GEAppliances.com.

Cut here

### **Consumer Product Ownership Registration**

Importa	mt 1.	Model Number						Serial Number															
Tod	ay.)																						
	Mr. □	Ms. 🗆	Mrs.	□ N	Miss □																		
First Name		ı	1 1			1		1		Last   Name	1			ı		1		1	1	1	1	1	
Street Address									1			-	1	1	1	1	1	1	ı	1	ı		
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City		<u> </u>	1 1	L									State	e <u> </u>			Zi <sub>l</sub> Code	P		1			
Date Placed In Use Month			Day			Ye	ar L	ı			Phoi Numb		1	1									

\* Please provide your e-mail address to receive, via e-mail, discounts, special offers and other important communications from GE Appliances (GEA).

 $\square$  Check here if you do not want to receive communications from GEA's carefully selected partners.

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GE Appliances

General Electric Company Louisville, Kentucky GEAppliances.com

### Dehumidifier Warranty.



All warranty service provided by our Factory Service Centers, or an authorized Customer Care® technician. To schedule service, on-line, 24 hours a day, visit us at GEAppliances.com, or call 800.GE.CARES (800.432.2737).

Staple your receipt here.
Proof of the original purchase
date is needed to obtain service
under the warranty.

For The Period Of:	We Will Replace:						
<b>One Year</b> From the date of the original purchase	<b>Any part</b> of the dehumidifier which fails due to a defect in materials or workmanship. During this <i>full one-year warranty</i> , GE will also provide, <i>free of charge</i> , all labor and in-home service to replace the defective part.						
Five Years From the date of the original purchase	<b>The compressor</b> if it should fail due to a defect in materials or workmanship. During this <b>five-year warranty</b> , GE will also provide, <b>free of charge</b> , all labor and in-home service to repair or replace the compressor.						

#### What Is Not Covered:

- Service trips to your home to teach you how to use the product.
- Improper installation. If you have an installation problem, or if the dehumidifier is of improper dehumidifying capacity, contact your dealer or installer. You are responsible for providing adequate electrical, plumbing and other connecting facilities.
- Failure of the product resulting from modifications to the product or due to unreasonable use including failure to provide reasonable and necessary maintenance.
- In commercial locations labor necessary to move the unit to a location where it is accessible for service by an individual technician.
- Replacement of house fuses or resetting of circuit breakers.
- Failure due to corrosion on models not corrosionprotected.
- Damage to the product caused by improper power supply voltage, accident, fire, floods or acts of God.
- Incidental or consequential damage caused by possible defects with this dehumidifier.

This warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. In Alaska, the warranty excludes the cost of shipping or service calls to your home.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

Warrantor: General Electric Company. Louisville, KY 40225

### Consumer Support.



### GE Appliances Website

**GEAppliances.com** 

Have a question or need assistance with your appliance? Try the GE Appliances Website 24 hours a day, any day of the year! For greater convenience and faster service, you can now download Owner's Manuals, order parts, catalogs, or even schedule service on-line. You can also "Ask Our Team of Experts™" your questions, and so much more...



### Schedule Service

GEAppliances.com

Expert GE repair service is only one step away from your door. Get on-line and schedule your service at your convenience 24 hours any day of the year! Or call 800.GE.CARES (800.432.2737) during normal business hours.



### Real Life Design Studio

**GEAppliances.com** 

GE supports the Universal Design concept—products, services and environments that can be used by people of all ages, sizes and capabilities. We recognize the need to design for a wide range of physical and mental abilities and impairments. For details of GE's Universal Design applications, including kitchen design ideas for people with disabilities, check out our Website today. For the hearing impaired, please call 800.TDD.GEAC (800.833.4322).



### Extended Warranties

GEAppliances.com

Purchase a GE extended warranty and learn about special discounts that are available while your warranty is still in effect. You can purchase it on-line anytime, or call 800.626.2224 during normal business hours. GE Consumer Home Services will still be there after your warranty expires.



### Parts and Accessories

GEAppliances.com

Individuals qualified to service their own appliances can have parts or accessories sent directly to their homes (VISA, MasterCard and Discover cards are accepted). Order on-line today, 24 hours every day or by phone at 800.626.2002 during normal business hours.

Instructions contained in this manual cover procedures to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.



### Contact Us

GEAppliances.com

If you are not satisfied with the service you receive from GE, contact us on our Website with all the details including your phone number, or write to: General Manager, Customer Relations
GE Appliances, Appliance Park
Louisville, KY 40225



### Register Your Appliance

GEAppliances.com

**Register your new appliance on-line—at your convenience!** Timely product registration will allow for enhanced communication and prompt service under the terms of your warranty, should the need arise. You may also mail in the pre-printed registration card included in the packing material.