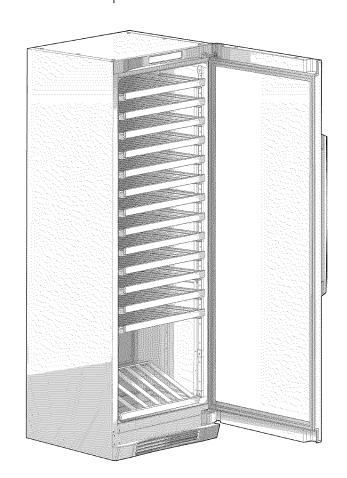


Use & Care Guide European Wine Tower

Guia de Uso y Cuidado European Wine Tower

Guide D'utilisation et D'entretien

European Wine Tower



Electrolux

Finding Information

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Please Read and Save This Guide

Thank you for choosing Electrolux, the new premium brand in home appliances. This Use & Care Guide is part of our commitment to customer satisfaction and product quality throughout the service life of your new wine keeper.

We view your purchase as the beginning of a relationship. To ensure our ability to continue serving you, please use this page to record key product information.

IMPORTANT

PLEASE READ all instructions completely before attempting to install or operate the unit.

All wine keepers require a connection to an electrical power source. Improper hook-up can result in a safety hazard and potential damage to the product or contents! Proper installation, in accordance with the manufacturer's specifications and all local codes, is the sole responsibility of the consumer. The manufacturer is not responsible for any installation expenses or damages incurred due to improper installation. If you are unsure of your ability to safely connect electric power to the unit, consult a licensed and insured professional to perform all electrical work.

Once you have your unit installed, we suggest you keep this manual in a safe place for future reference. Should any problems occur, refer to the "Troubleshooting" section of this manual. This information will help you quickly identify a problem and get it remedied. In the event you require assistance, please contact the dealer where you purchased your unit.

Make a Record for Quick Reference

Whenever you call to request information or service, you will need to know your model number and serial number. You can find this information on the serial plate located on the ceiling of your unit and on the product registration card.

Product Registration Card

The package containing this manual also includes your product registration information. Warranty coverage begins at the time your Electrolux wine keeper was purchased.

■ NOTE

Registering your product with Electrolux enhances our ability to serve you. You can register online at www.electroluxappliances.com or by dropping your Product Registration Card in the mail. Complete and mail the Product Registration Card as soon as possible to validate the registration date.

Please record the purchase date of your Electrolux unit and your dealer's name, address and telephone number.

Purchase Date	
Electrolux Model Number	
Electrolux Serial Number	
Dealer Name	
Dealer Address	
Dealer Telephone	

Keep this manual and the sales receipt together in a safe place for further reference.

Questions?

For toll-free telephone support in the U.S. and Canada: 1-877- 4ELECTROLUX (1-877-435-3287)

For online support and Internet product information: www.electroluxappliances.com

Important Safety Instructions

Safety Precautions

Do not attempt to install or operate your unit until you have read the safety precautions in this manual. Safety items throughout this manual are labeled with a Danger, Warning or Caution based on the risk type.

Definitions

This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.

A DANGER

DANGER indicates an imminently hazardous situation which, if not avoided, will result in death or serious injury.

WARNING

WARNING indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury.

A CAUTION

CAUTION indicates a potentially hazardous situation which, if not avoided, may result in minor or moderate injury.

IMPORTANT

Indicates installation, operation or maintenance information which is important but not hazard-related.

General Precautions

WARNING

RISK OF CHILD ENTRAPMENT. Before you throw away your old appliance, take off the doors and leave shelves in place so that children may not easily climb inside.

A WARNING

- Never attempt to repair or perform maintenance on the unit until the electricity has been disconnected.
- Altering, cutting of power cord, removal of power cord, removal of power plug, or direct wiring can cause serious injury, fire and/or loss of property and/or life and will void the warranty.
- · Do not lift unit by door handle.

A CAUTION

- Use care when moving the unit. Some edges are sharp and may cause personal injury. Wear gloves when moving or repositioning the unit.
- Remove all bottles from shelves before attempting to move unit.
- Never install the unit behind closed doors.
 Be sure front grille is free of obstruction.
 Obstructing free air flow can cause the unit to malfunction, and may void the warranty.
- Allow unit temperature to stabilize for 24 hours before use.

A CAUTION

Use only genuine Electrolux replacement parts.
 Imitation parts can damage the unit and may void the warranty.

△ WARNING

The Anti-tip bracket (supplied with unit) must be installed on a solid surface. Please follow all instructions provided with the bracket. This prevents the wine keeper from tipping over when several loaded shelves are extended at the same time.

Installation

Installing the Wine Keeper

Your Electrolux Wine Keeper has been designed for either free-standing or built-in installation. When built-in, your wine keeper does not require additional air space for top, sides or rear. In either case, the front grille must **NOT** be obstructed.

■ NOTE

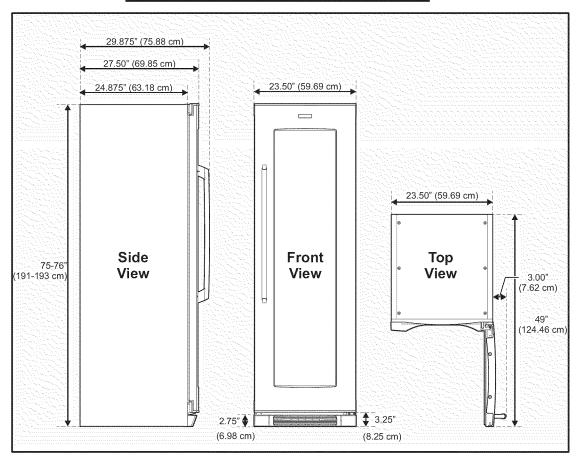
To ease unit installation and removal, it is recommended that the cabinet rough opening dimensions be increased by at least ¼ inch over the dimensions given for your unit.



All units require zero clearance when installed flush with a cabinet or wall. Electrolux stainless steel models require a minimum 3 inch handle clearance when installed against a wall or cabinet that extends beyond the front edge of the unit.

Unit Dimensions

23 1/2 inches	75-76 inches	24 7/8 inch
Width	Height	Depth



Product Dimensions

Site Preparation

- Position the unit on a flat, level surface capable of supporting the entire weight of the unit. Remember the unit will be significantly heavier once it is fully loaded.
- 2 This unit requires a grounded and polarized 115 VAC, 60Hz, 15A circuit (normal household current).
- 3 Avoid connecting the unit to a Ground Fault Interruptor (GFI). GFIs are prone to nuisance tripping which will cause the unit to shut down. GFIs are generally not used on circuits which power equipment that must run unattended for long periods of time.
- 4 The unit must be installed according to your state and local laws and regulations.

A WARNING

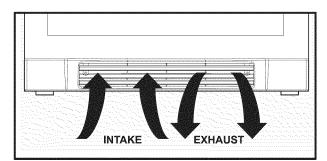
ELECTROCUTION HAZARD!

Electrical Grounding Required. This appliance is equipped with a three prong (grounding) polarized plug for your protection against possible shock hazards.

- NEVER remove the round grounding prong from the plug.
- · NEVER use a two-prong grounding adapter.
- NEVER use an extension cord to connect power to the unit.

Where a two-prong wall receptacle is encountered or a longer power cord is required, contact a qualified electrician to have it replaced in accordance with applicable electrical codes.

5 Position the unit to allow free air flow through the front grille.



- 6 Wipe out inside of unit with a damp cloth.
- 7 Be sure to install the Anti-Tip bracket. Follow the instructions provided with the Anti-Tip bracket kit.

A CAUTION

DO NOT install the wine keeper where the temperature will drop below 55°F (13°C) or rise above 110°F (43°C). The compressor will not be able to maintain proper temperatures inside the unit.

DO NOT block the toe grille on the lower front of your wine keeper. Sufficient air circulation is essential for the proper operation of your refrigerator.

Installation clearances

 Allow the following clearances for ease of installation, proper air circulation, and plumbing and electrical connections:

Sides & Top % inch Back 1 inch

NOTE

If your wine keeper is placed with the door hinge side against a wall, you may have to allow additional space so the door can be opened wider.

△ WARNING

The Anti-Tip Kit must be installed on this unit before it is used. All screws supplied with the Anti-Tip Kit are for mounting the bracket directly to wall studs. These screws will not work if used with sheetrock (dry wall) or anything other than wall studs.

Leveling the Unit

Your wine keeper should be positioned to allow easy access to a counter when removing wine. The wine keeper should be in a position where the door can be fully opened.

- Position the unit on a flat, level surface capable of supporting the entire weight of the unit when full.
- All four corners of the cabinet must rest firmly on the floor.
- The cabinet should be level at the front and rear.
- The sides should tilt ¼ inch (6 mm) from front to back (to ensure that door closes and seals properly).

This unit contains four (4) adjustable leveling legs and two (2) adjustable rollers located near the front leveling legs.

Installation

All of these conditions can be met by raising or lowering the adjustable leveling legs.

To level the cabinet using the leveling legs:

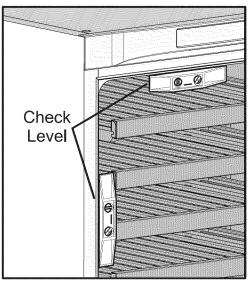
- 1 Open the door and remove the toe grille by gently pressing down on top edge to release snaps and pull forward.
- 2 Close the door and use a flat-blade screwdriver or 3/8 inch socket wrench to raise or lower the front rollers enough so you can use them to help guide the wine keeper in position. Once in position, raise the front rollers so they are not touching the floor.

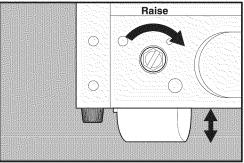
NOTE

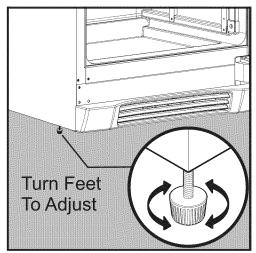
The front rollers should only be used to help maneuver the wine keeper into it's final location. To slide straight back into a cabinet cut-out, you may need to place some weight on the front panel using your foot while pushing back on the unit.

Once in it's final position, the rollers should be raised so all of the wine keeper's weight is supported by the four leveling legs.

- 3 Turn the front leveling legs clockwise to raise and counterclockwise to lower.
- 3 Ensure the door does not bind and the seal touches the cabinet on all four sides.
- 4 Replace the toe grille by aligning hooks with opening in front panel and snapping it into place.

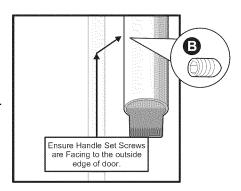






Door Handle Mounting Instructions

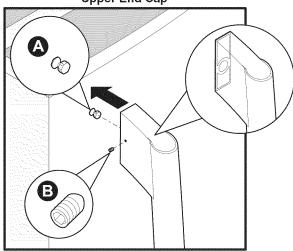
- 1 Remove handle from carton and any other protective packaging.
- 2 Position handle end caps over upper and lower pre-installed shoulder bolts (A) that are fastened into door, ensuring the holes for the set screws are facing towards the outside edge of the door.
- **3** While holding handle firmly against door, fasten upper and lower Allen set screws (B) with supplied Allen wrench.



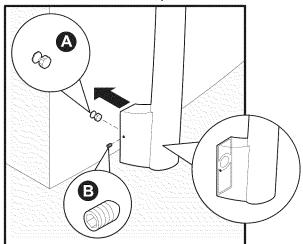
NOTE

All set screws should be tightened and sub-flush (Allen set screw should be seated just below the surface of the end cap) of handle end cap. The end caps should be drawn tight against the door with no gaps.





Lower End Cap



Start-Up and Temperature Control

Starting the Unit

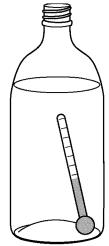
Your wine keeper is shipped in the ON position; however, you may turn it ON or OFF by pressing the ON/OFF for three (3) seconds.

Adjusting the Temperature

To accurately check the temperature, insert a reliable thermometer into a plastic (non-breakable) bottle, partially filled with water. Tighten the bottle cap securely.

Place the bottle in the desired area for 24 hours. Refrain from opening the unit during the testing period. After 24 hours, check the temperature of the water.

Press the (+) or (–) indicator to adjust the temperature to the desired setting. The temperature display will begin to blink with the first touch. Adjust the temperature by touching the key. After three (3) seconds of inactivity, the display will beep to accept the new temperature. The internal temperature can be controlled between 45°F to 65°F (7°C to 18°C).





Factors that affect the internal temperatures of the cabinet

- Temperature setting
- · Room temperature where installed
- Number of times the door is opened and closed
- · Amount of time the internal light is illuminated
- Installation in direct sunlight or near a heat source



Description of Features

vacation mode

Conserves energy by disabling interior lights and keypad inputs.

mute sounds

Tones emitted by each keypress can be turned off based on user preference. The sounds are muted when the red indicator is lit. The mute sounds key also is used to acknowledge alarm conditions, denoted by a flashing red indicator. Press and hold the mute sounds key for three (3) seconds to enable control lock. which prevents undesired changes to the unit settings. Temperature display will show "LOC".

temperature mode Simultaneously pressing and holding the (+) and (-) keys for three (3) seconds causes the temperature display to toggle from Fahrenheit to Celsius and back again.

display light

Manually activates the lights, regardless of whether the door is closed. Each successive keypress will advance the interior lights from "Off" to "Low Intensity" to "Maximum Intensity" then to "Off" again. Interior lighting is automatically disabled after 120 minutes, at which point the lights may be manually activated again if desired.

on off

Pressing and holding for three (3) seconds allows the user to turn off the cooling system. The temperature display will display "OFF". THIS DOES NOT REMOVE POWER FROM THE

UNIT.

air filter

After six months of use the display will show AF. This is a reminder that it is time to change the PureAdvantage™ air filter. The product will continue to function normally. Pressing any key will reset the reminder for 10 minutes. Once the PureAdvantage™ air filter is replaced,

pressing the "On/Off" and "-" keys for three seconds will reset the reminder for another six months.

Alarms

door ajar

If the door has been left open for five (5) minutes, an audible alarm will sound and the door ajar indicator will illuminate on the right side of the display. The mute sounds indicator will blink. Pressing the mute sounds key or closing the door will acknowledge the alarm and disable the audible portion and the LED indicator until the door is left open another five (5) minutes.

high temp

In the event of a high temperature condition. an audible alarm will sound, the temperature display will blink and display "HI" and the high temp indicator on the right side of the display will blink. The mute sounds indicator will blink. Pressing the mute sounds key will acknowledge the alarm and disable the audible portion. All other modes are turned off until the alarm is acknowledged. The **high tempera- ture** indicator and "HI" will stay illuminated until a normal safe range operating temperature has been reached, at which time the temperature display will show the actual temperature.

power fail

In the event of a power failure or initial power-up, an audible alarm will sound and the power fail indicator on the right side of the display will blink. The mute sounds indicator will blink. Pressing the mute sounds key will acknowledge the alarm and disable the audible portion. All other functions are disabled until the alarm is acknowledged, at which point the **power fail** indicator is turned off and the unit will resume normal operation. The **high temp** alarm (beverage center only) may also be illuminated until a safe temperature has been reached.

Sabbath Mode

Sabbath mode disables portions of the unit and its controls in accordance with the weekly Sabbath and religious holidays observed within the Orthodox Jewish community.



Sabbath mode is enabled and disabled by pressing and holding the vacation mode key for five (5) seconds. Temperature display shows "Sb" while in Sabbath mode.

The customer may open or close the door at any time without concern of directly turning on or off any lights, digital readouts, solenoids, fans, valves, compressor, icons, tones or alarms. After power failure, the unit will immediately return to Sabbath mode.

While in Sabbath mode, alarm indicators will not illuminate, nor be accompanied by audible alarms.

For further assistance, guidelines for proper usage and a complete list of models with the Sabbath feature, please visit the web at http://www.star-k.org.

Storage / Maintenance

Proper Storage

The wine keeper can accommodate more than 160 bottles (typical 750 ml size). There are thirteen (13) upper racks that will hold ten (10) bottles each and one lower display rack that will hold six (6) bottles. Specially designed wine racks allow for proper horizontal storage of the wine. The cork remains moist which keeps air from entering the bottle.

Optional shelf kits may be purchased if you prefer to have sliding shelves extend all the way to the bottom of the cabinet.

Order kit # 5304469473 for 2 full size shelves.

Order kit # 5304469474 for 2 short shelves. (fits in the two lowest positions in cabinet)

Your wine keeper can be set to maintain temperature between 45 and 65° F. Although the storage and serving temperature is a personal preference, the general recommended temperature for chilling various wines are listed in the chart below.

Red Wines	58-65° F
Dry/White Wines	48-57° F
Rose Wines	49-52° F
Sparkling Wines	45-48° F

Display Rack

The bottom rack in your wine keeper is designed for storage as well as for display purposes. The unit holds six (6) bottles in the display rack.

Stocking Recommendations

The wine racks allow for the proper horizontal storage of wine. The bottles are properly positioned so that the wine remains in contact with the cork to assure that the cork does not become dry. White and sparkling wines should be maintained on the top to middle racks and red wine on the bottom racks.

Your wine keeper should be stocked beginning with the bottom display rack at the back and working forward staggering the bottles.

Subsequent racks should be stocked similarly, starting with the back of each rack.

Maintaining Your Wine

Keeper

Periodic cleaning and proper maintenance will ensure efficiency, top performance, and long life. The maintenance intervals listed are based on normal conditions. You may want to shorten the intervals if you have pets or other special considerations.

Exterior Cleaning for Your Stainless Steel Model

- Your stainless steel model may discolor when exposed to chlorine gas, pool chemicals, salt water, or cleaners with bleach.
- Keep your stainless unit looking new by cleaning with a high quality, all-in-one stainless steel cleaner/polish on a monthly basis. Frequent cleaning will remove surface contamination that could lead to rust. Some installations will require cleaning on a weekly basis.
- DO NOT CLEAN WITH STEEL WOOL PADS.
- DO NOT USE CLEANERS THAT ARE NOT SPECIFICALLY INTENDED FOR STAINLESS STEEL (this includes glass, tile and counter cleansers).
- If any surface discolors or rusting appears, clean
 it quickly with Bon-Ami or Barkeepers Friend
 Cleanser and a non-abrasive cloth. Always clean
 in the direction of the grain. Always finish this
 process with a high quality, all-in-one stainless
 steel cleaner/polish to prevent further problems.
- USE OF ABRASIVE PADS SUCH AS SCOTCHBRITE WILL CAUSE THE GRAINING IN THE STAINLESS TO BECOME BLURRED.
- Rust that is allowed to linger can penetrate into the surface of the stainless steel and become impossible to remove.

A CAUTION

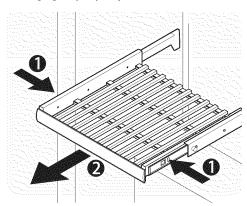
- Stainless steel models exposed to chlorine gas and moisture such as areas with spas or swimming pools, may have some discoloration of the stainless steel. Discoloration from chlorine gas is normal. Follow exterior cleaning instructions.
- NEVER USE CHLORIDE OR CLEANERS CONTAINING BLEACH TO CLEAN STAINLESS STEEL.

Interior Cleaning - as Required

- 1 Disconnect power to the wine keeper.
- 2 Remove racks if desired, see "WINE RACK REMOVAL/INSTALLATION" below.
- **3** Wipe down the interior with a solution of non-abrasive mild detergent and warm water.
- 4 Rinse with clear water.
- 5 Reconnect power to the unit.

Wine Rack Removal/Installation

- 1 Open door fully.
- 2 Extend wine rack fully.
- 3 Ball bearing slide features plastic release latches on each side. Push release latches on each side, then pull wine rack out. (Press LH latch down and RH latch up)
- 4 To reinstall, push ball bearing slides in fully. Slide rack into ball bearing slide ensuring each side engages properly.



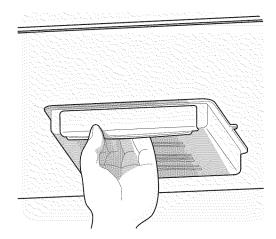
Air filter

The air filter is located at the top of the cabinet just above the top shelf. It removes odors and impurities from the wine storage compartment and helps to control humidity.

Replacing the air filter

In general, you should change the air filter every six months (**AF** will show in the display to prompt you to replace the filter after six months) to ensure optimal filtering of odors. To replace your $PureAdvantage^{TM}$ air filter:

- 1 Pull the air filter cartridge straight out.
- 2 Remove the old filter and discard it.
- **3** Unpack the new filter and place it inside the cartridge.
- 4 Slide the cartridge back into the housing located in top of the liner.
- 5 Press and hold the on/off and "-" keys on the electronic control panel for three seconds to reset the reminder for another six months.



Ordering replacement filters

Order new filters by calling toll-free, 877/808-4195, visiting www.electroluxappliances.com, or seeing the dealer where you bought your wine tower. Electrolux recommends that you order extra filters when you first install your wine keeper, and that you replace your filters at least once every six months.

Here is the product number to request when ordering:

PureAdvantage™ Air Filter, Part # 241754001

Troubleshooting

Before You Call for Service

If the unit appears to be malfunctioning, read through this manual first. If the problem persists, check the **Troubleshooting Guide** below. Locate the problem in the guide and refer to the cause and its remedy before calling for service. The problem may be something very simple that can be solved without a service call. However, consulting or contracting a qualified service technician may be necessary.

If Service is Required

Contact the dealer where you purchased the unit if service is required. State the model and serial number and explain the problem. The model and serial number plate is located on the ceiling of your unit.

If you do not know the name of the selling dealer or a local service company, you can check online at www. electroluxappliances.com or call 1-877-435-3287.

△ WARNING

ELECTROCUTION HAZARD

NEVER attempt to repair or perform maintenance on the unit until the main electrical power has been disconnected.

Problem	Possible Cause	Remedy
Unit not cold enough. Adjust temperatures (see "Adjusting the Temperature" in the "Start-Up and Temperature Control" section).	 Control set too warm. Light staying on. Airflow to front grille blocked. Door gasket not sealing properly. 	 Adjust temperature colder. Allow 24 hours for temperature to stabilize. Turn off manual light control. See "Operation" section. Airflow must not be obstructed to front grille. See "Installation" section. Adjust door gasket.
Unit too cold. Contents of unit too cold/frozen. Adjust temperatures (see "Adjusting the Temperature" in the "Start-Up and Temperature Control" section).	Control set too cold.	Adjust temperature warmer. Allow 24 hours for temperature to stabilize.
No interior light.	Failed LED assembly.	Contact a qualified Electrolux Service Technician.
Light will not go out when door is closed.	Manual light control is ON.Door switch not making contact.	 Turn off manual light control. See "Operation" section. Check for proper door alignment.
Alarm(s) will not shut off.	Door is ajar.Power has failed.Internal temperature is too high.	 Press "Mute Sounds" key to acknowledge alarm. Ensure door is closed firmly. Allow 24 hours for temperature to stabilize.
Power is not restored after power failure.	Circuit breaker has tripped.	Verify electrical supply. See "Installation" section.
Door does not close properly.	Door hinges are misaligned.Door gasket is not sealing properly.	 Loosen hinges and re-align door. Retighten hinges. Turn gasket 180°. Contact a qualified Electrolux service technician.

Major Appliance Warranty Information

Your appliance is covered by a one year limited warranty. For one year from your original date of purchase, Electrolux will repair or replace any parts of this appliance that prove to be defective in materials or workmanship when such appliance is installed, used, and maintained in accordance with the provided instructions. In addition, the cabinet liner and sealed refrigeration system (compressor, condenser, evaporator, dryer or tubing) of your appliance is covered by a two through five year limited warranty. During the 2nd through 5th years from your original date of purchase, Electrolux will repair or replace any parts in the cabinet liner and sealed refrigeration system which prove to be defective in materials or workmanship when such appliance is installed, used, and maintained in accordance with the provided instructions.

Exclusions

This warranty does not cover the following:

- Products with original serial numbers that have been removed, altered or cannot be readily determined.
- 2. Product that has been transferred from its original owner to another party or removed outside the USA or Canada.
- 3. Rust on the interior or exterior of the unit.
- 4. Products purchased "as-is" are not covered by this warranty.
- 5. Food loss due to any refrigerator or freezer failures.
- 6. Products used in a commercial setting.
- 7. Service calls which do not involve malfunction or defects in materials or workmanship, or for appliances not in ordinary household use or used other than in accordance with the provided instructions.
- 8. Service calls to correct the installation of your appliance or to instruct you how to use your appliance.
- 9. Expenses for making the appliance accessible for servicing, such as removal of trim, cupboards, shelves, etc., which are not a part of the appliance when it is shipped from the factory.
- 10. Service calls to repair or replace appliance light bulbs, air filters, water filters, other consumables, or knobs, handles, or other cosmetic parts
- 11. Pickup and delivery costs; your appliance is designed to be repaired in the home.
- 12. Surcharges including, but not limited to, any after hour, weekend, or holiday service calls, tolls, ferry trip charges, or mileage expense for service calls to remote areas, including the state of Alaska.
- 13. Damages to the finish of appliance or home incurred during transportation or installation, including but not limited to floors, cabinets, walls, etc.
- 14. Damages caused by: services performed by unauthorized service companies; use of parts other than genuine Electrolux parts or parts obtained from persons other than authorized service companies; or external causes such as abuse, misuse, inadequate power supply, accidents, fires, or acts of God.

DISCLAIMER OF IMPLIED WARRANTIES; LIMITATION OF REMEDIES

CUSTOMER'S SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE REPAIR OR REPLACEMENT AS PROVIDED HEREIN. CLAIMS BASED ON IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW, BUT NOT LESS THAN ONE YEAR. ELECTROLUX SHALL NOT BE LIABLE FOR CONSEQUENTIAL OR INCIDENTAL DAMAGES SUCH AS PROPERTY DAMAGE AND INCIDENTAL EXPENSES RESULTING FROM ANY BREACH OF THIS WRITTEN LIMITED WARRANTY OR ANY IMPLIED WARRANTY. SOME STATES AND PROVINCES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR LIMITATIONS ON THE DURATION OF IMPLIED WARRANTIES, SO THESE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WRITTEN WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

If You Need Service

Keep your receipt, delivery slip, or some other appropriate payment record to establish the warranty period should service be required. If service is performed, it is in your best interest to obtain and keep all receipts. Service under this warranty must be obtained by contacting Electrolux at the addresses or phone numbers below.

This warranty only applies in the USA, Puerto Rico and Canada. In the USA and Puerto Rico, your appliance is warranted by Electrolux Major Appliances North America, a division of Electrolux Home Products, Inc. In Canada, your appliance is warranted by Electrolux Canada Corp. Electrolux authorizes no person to change or add to any obligations under this warranty. Obligations for service and parts under this warranty must be performed by Electrolux or an authorized service company. Product features or specifications as described or illustrated are subject to change without notice.

USA 1-877-435-3287 Electrolux Major Appliances North America P.O. Box 212378 Augusta, GA 30907 Canada 1-800-265-8352 Electrolux Canada Corp. 5855 Terry Fox Way Mississauga, Ontario, Canada L5V 3E4