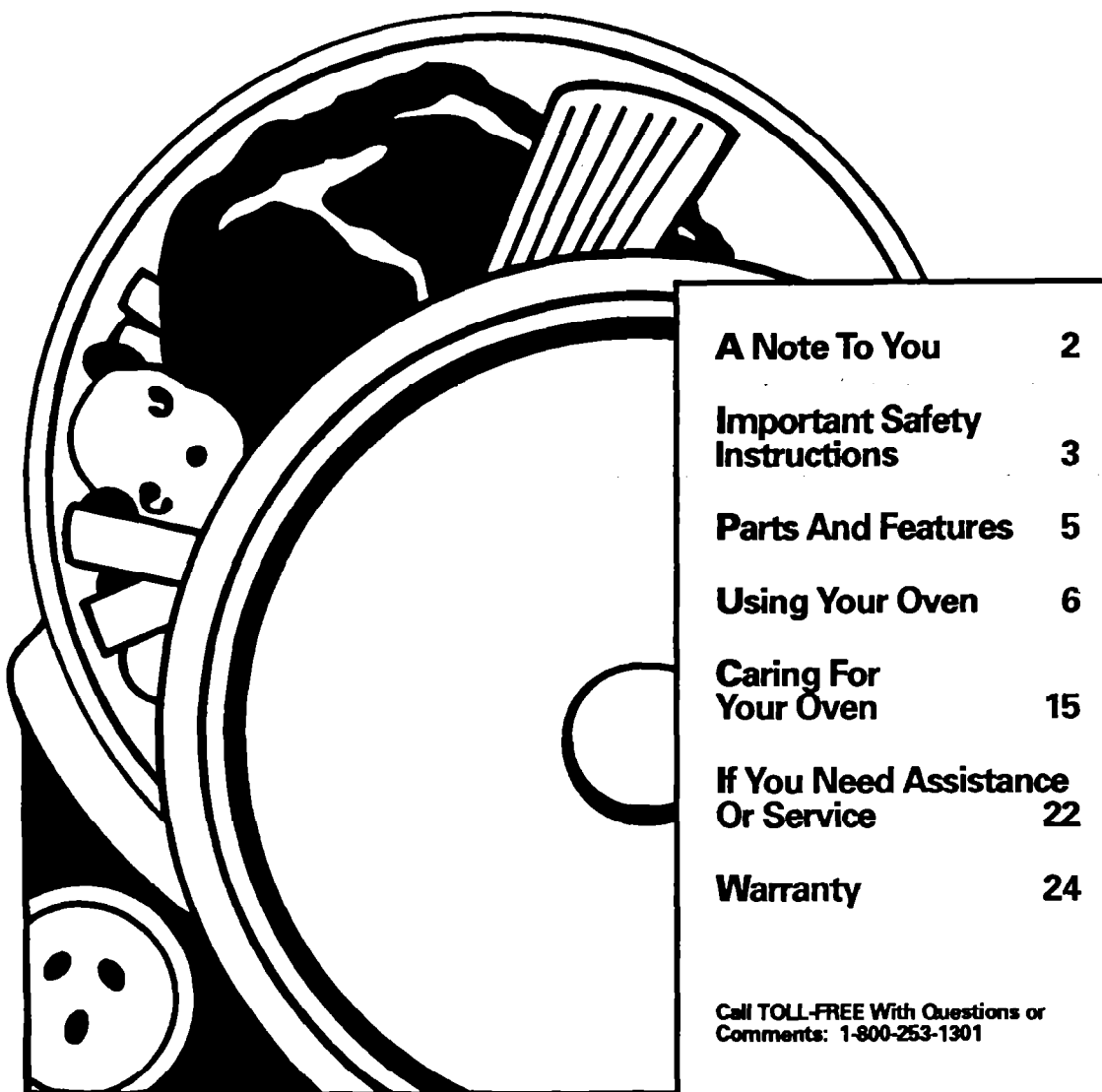




Use And Care

G U I D E



**STANDARD AND CONTINUOUS-CLEANING
ELECTRIC BUILT-IN OVENS**

**MODELS RB220PXY RB120PXY
RB100PXY RB1005XY**

A Note To You

Thank you for buying a Whirlpool appliance.

You have purchased a quality, *world-class* home appliance. Years of engineering experience have gone into its manufacturing. To ensure that you will enjoy many years of trouble-free operation, we have developed this Use and Care Guide. It is full of valuable information on how to operate and maintain your appliance properly and safely. Please read it carefully. Also, please complete and mail the Ownership Registration Card provided with your appliance.

Your safety is important to us.

This guide contains safety symbols and statements. Please pay special attention to these symbols and follow any instructions given. Here is a brief explanation of the use of each symbol.

⚠ WARNING

This symbol will help alert you to such dangers as personal injury, burns, fire and electrical shock.

⚠ CAUTION

This symbol will help you avoid actions which could cause product damage (scratches, dents, etc.) and damage to your personal property.

Our Consumer Assistance Center number, 1-800-253-1301, is TOLL-FREE, 24 hours a day.

If you ever have a question concerning your appliance's operation, or if you need service, feel free to call our Consumer Assistance Center for help. When calling, you will need to know your appliance's complete model number and serial number. You can find this information on the model and serial number plate (see diagram on page 5). For your convenience, we have included a handy place below for you to record these numbers, the purchase date from the sales slip and your dealer's name and telephone number. Keep this book and the sales slip together in a safe place for future reference.

Model Number _____

Dealer Name _____

Serial Number _____

Dealer Phone _____

Purchase Date _____

Important Safety Instructions

⚠ WARNING

To reduce the risk of fire, electrical shock, injury to persons, or damage when using the oven, follow basic precautions, including the following:

General

- Read all instructions before using the oven.
- Install or locate the oven only in accordance with the provided Installation Instructions. It is recommended that the oven be installed by a qualified installer. The oven must be properly connected to electrical supply and grounded.
- **CAUTION:** Do not store things children might want above the oven. Children could be burned or injured while climbing on it.
- Do not leave children alone or unattended in area where the oven is in use. They should never be allowed to sit or stand on any part of the oven. They could be burned or injured.
- Do not operate the oven if it is damaged or not working properly.
- Do not use the oven for warming or heating the room. Persons could be burned or injured, or a fire could start.
- Use the oven only for its intended use as described in this manual.
- Do not touch heating elements or interior surfaces of oven. Heating elements may be hot even though they are dark in color. Interior surfaces of an oven become hot enough to cause burns. During and after use, do not touch, or let clothing or other flammable materials contact heating elements or interior surfaces of oven until they have had sufficient time to cool. Other surfaces of the oven may become hot enough to cause burns; such as, the oven vent opening, the surface near the vent opening, the oven door and window.
- Do not wear loose or hanging garments when using the oven. They could ignite if they touch a hot heating element and you could be burned.
- Use only dry potholders. Moist or damp potholders on hot surfaces may result in burns from steam. Do not let potholder touch hot heating elements. Do not use a towel or bulky cloth for a potholder. It could catch on fire.
- Keep oven vents unobstructed.

IMPORTANT SAFETY INSTRUCTIONS

- Do not heat unopened containers. They could explode. The hot contents could cause burns and container particles could cause injury.
- Do not store flammable materials on or near the oven. The fumes can create an explosion and/or fire hazard.

When using the oven

- Always position oven rack(s) in desired location while oven is cool. If a rack must be removed while oven is hot, do not let potholder contact hot heating element in oven.
- Use care when opening oven door. Let hot air or steam escape before removing or replacing food.

Grease

- Grease is flammable and should be handled carefully. Let fat cool before attempting to handle it.
- Do not use water on grease fires. Never pick up a flaming pan. Smother flaming pan by covering with a well-fitted lid, cookie sheet or flat tray. Flaming grease outside of pan can be extinguished with baking soda or, if available, a multipurpose dry chemical or foam-type extinguisher.

Care and cleaning

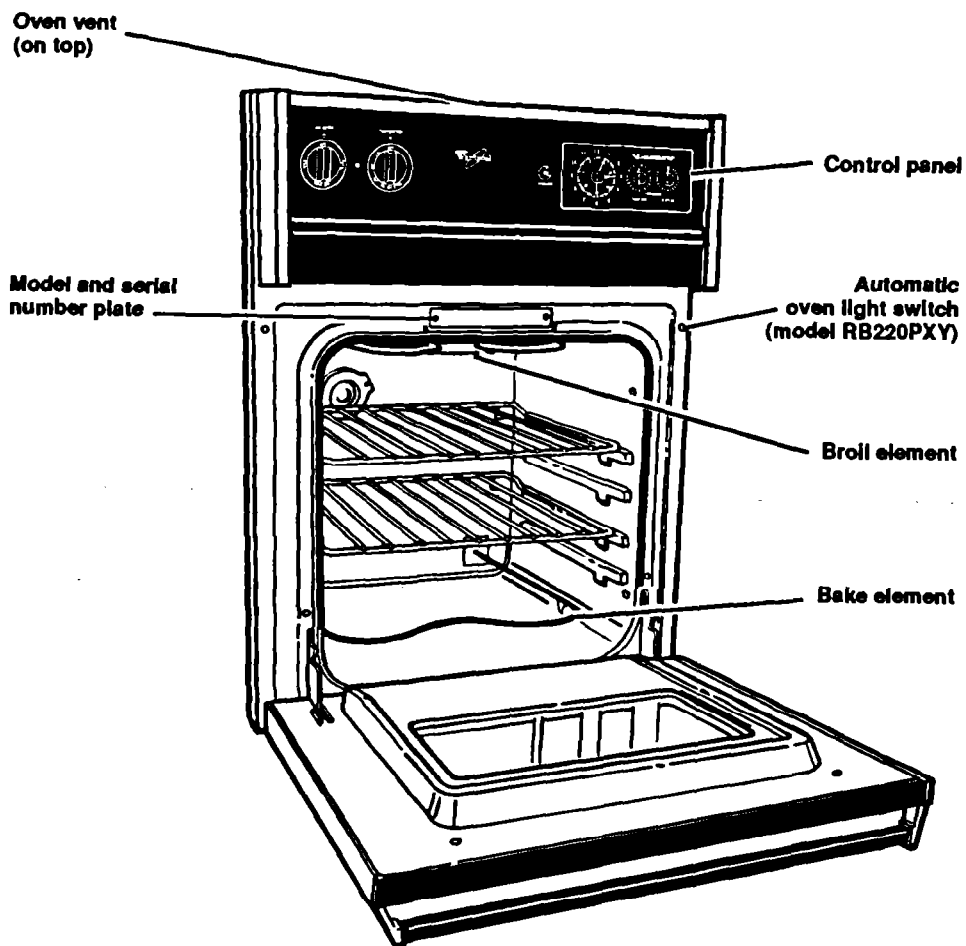


- Do not use oven cleaners in continuous-cleaning oven model. No commercial oven cleaner or oven liner protective coating of any kind should be used in or around any part of the oven.
- Do not clean door heat seal. It is essential for a good seal. Care should be taken not to rub, damage or move the seal. Clean only parts recommended in this Use and Care Guide.
- Do not repair or replace any part of the oven unless specifically recommended in this manual. All other servicing should be referred to a qualified technician.
- Disconnect the electrical supply before servicing the oven.

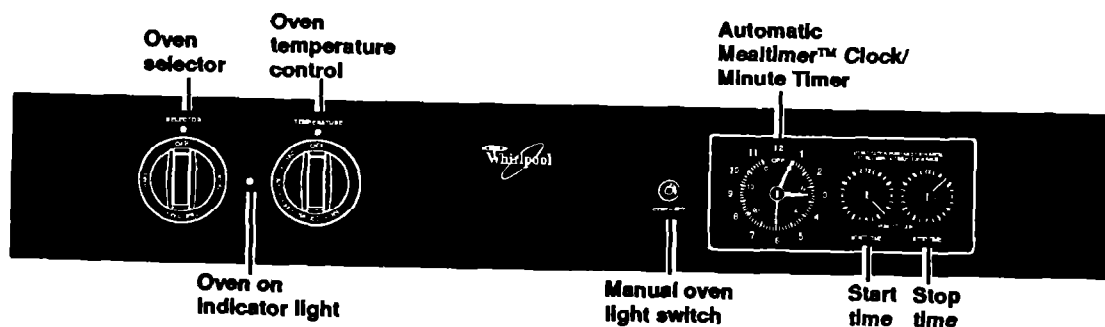
- SAVE THESE INSTRUCTIONS -

Parts And Features

This section contains captioned illustrations of your appliance. Use them to become familiar with the location and appearance of all parts and features.



Control panel



Using Your Oven

In This Section

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For best air circulation	7	Broiling tips	12
Using aluminum foil for baking	7	Energy saving tips	12
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To obtain the best cooking results possible, you must operate your oven properly. This section gives you important information for efficient and safe use of your oven.

Positioning racks and pans

For baking/roasting with one rack, the rack should be placed so the top of the food will be centered in the oven. Always leave at least 1½ to 2 inches (4-5 cm) between the sides of the pan and the oven walls and other pans.

For proper cooking, follow these guidelines for specific foods:

- Angel and bundt cakes, yeast breads, frozen pies, large roasts and turkeys—place rack on lowest level.
- Casseroles, muffins, most quick breads and meats—place rack on second or third level from bottom.
- Cookies, biscuits, cakes and non-frozen pies—place rack on second or third level from bottom.

When baking on two racks, arrange racks on bottom and third level from bottom.

NOTE: For recommended rack placement when broiling, see a reliable cookbook.

⚠ WARNING

Personal Injury Hazard

- Always position oven rack(s) in desired location before turning oven on. Be sure the rack(s) is level.
- If rack(s) must be moved while oven is hot, use potholders or oven mitts to protect hands.

Failure to follow the above precautions may result in personal injury.

For best air circulation

The hot air must circulate around the pans in the oven for even heat to reach all parts of the oven.

- Place the pans so that one is not directly over the other.
- Allow 1½ to 2 inches (4-5 cm) of space around each pan and between pans and oven walls.
- Use only one cookie sheet in the oven at one time.

Use the following as a guide to determine where to place the pans.

One pan

Place in the center of the oven rack.

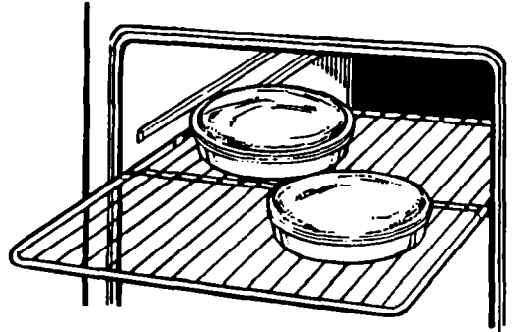
Two pans

Place in opposite corners of the oven rack.

Three or four pans

Place in opposite corners on each oven rack. Stagger pans so no pan is directly over another.

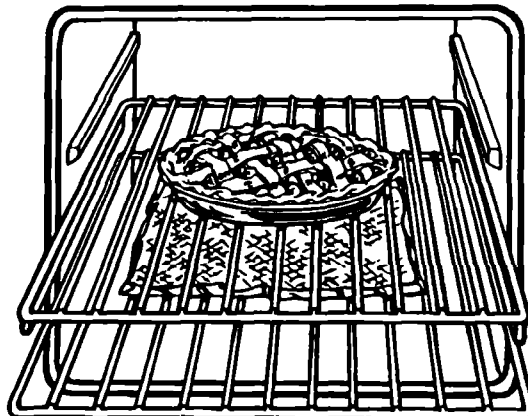
NOTE: "Oven peeking" may cause heat loss, longer cooking times and unsatisfactory baking or roasting results. Use a reliable kitchen timer to keep track of the cooking time.



Using aluminum foil for baking

Use aluminum foil to catch spillovers from pies or casseroles.

- Place the foil on the oven rack below the rack with the food. The foil should have the edges turned up and be about 1 inch (3 cm) larger all around than the dish holding the food.
- Do not cover the entire rack with aluminum foil. It will reduce air circulation and cause poor cooking results.
- Do not line oven bottom or entire oven rack with foil or other liners. Poor baking will result.



⚠ WARNING

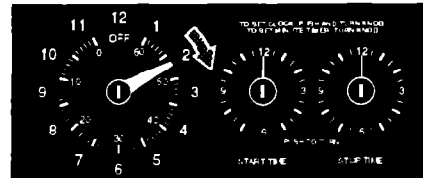
Electrical Shock and Fire Hazard

Do not allow foil to touch the heating elements because it will damage them and could result in shock or fire hazard.

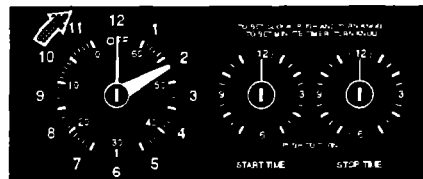
Setting the clock

Push in and turn the Minute Timer Knob to set the clock.

1. Push In Minute Timer Knob and turn clockwise until clock shows the correct time of day.



2. Let the Minute Timer Knob pop out. Turn clockwise until Minute Timer hand points to OFF. The clock setting will change if you push in the knob when turning.

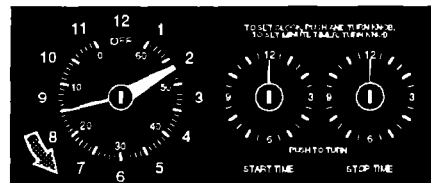


Using the Minute Timer

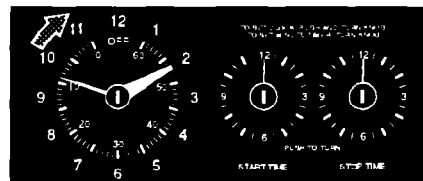
The Minute Timer does not start or stop the oven. It works like a kitchen timer. Set it in minutes up to an hour. You will hear a buzzer when the set time is up.

Do not push in the knob when setting the Minute Timer.

1. Without pushing it in, turn the Minute Timer Knob counterclockwise until the timer hand passes the setting you want.



2. Without pushing it in, turn the knob back to the setting you want. When the time is up, a buzzer will sound. To stop the buzzer, turn the Minute Timer hand to OFF.



NOTE: Pushing in and turning the Minute Timer Knob changes the clock setting.

Baking/roasting

1. Position the rack(s) properly **before** turning on the oven. To change rack position, lift rack at front and pull out. For information on positioning racks, see "Positioning racks and pans" on page 6.
2. Set the Oven Selector to BAKE.
3. Set the Oven Temperature Control to the baking/roasting temperature you want. The OVEN ON Indicator Light will come on. The oven is preheated when the OVEN ON Indicator Light first goes off.

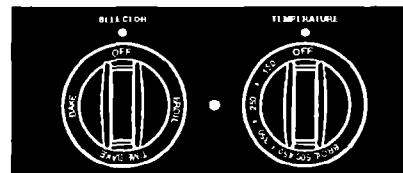
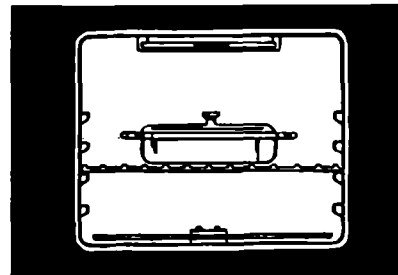
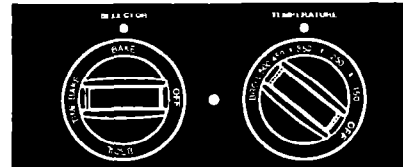
NOTE: Do not preheat oven when roasting or cooking items such as casseroles.

4. Put food in the oven.

During baking/roasting, the elements will turn on and off to maintain the temperature setting. The OVEN ON Indicator Light will turn on and off with the elements.

NOTE: The top element helps heat during baking/roasting, but does not turn red.

5. When baking/roasting is done, turn both the Oven Selector and the Oven Temperature Control to OFF. The OVEN ON Indicator Light will go off.



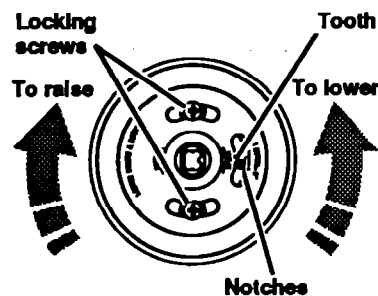
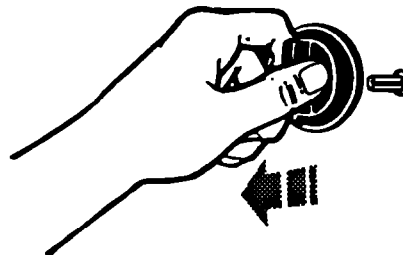
Adjusting the oven temperature control

Does your oven seem hotter or colder than your old oven? The temperature of your old oven may have shifted gradually without you noticing the change. Your new oven is properly adjusted to provide accurate temperatures. But, when compared to your old oven, the new design may give you different results.

If, after using the oven for a period of time, you are not satisfied with the temperature settings, they can be adjusted by following these steps:

1. Turn the Oven Temperature Control Knob to the off position. Pull knob straight off and flip it over.
2. Loosen the locking screws inside the control knob. **Note the position of the notches.**
3. **To lower the temperature**, hold knob handle firmly and move the tooth a notch counter-clockwise. Each notch equals about 5°F (2.5°C).
4. **To raise the temperature**, hold knob handle firmly and move the tooth a notch clockwise. Each notch equals about 5°F (2.5°C).

Tighten the locking screws and replace the control knob.

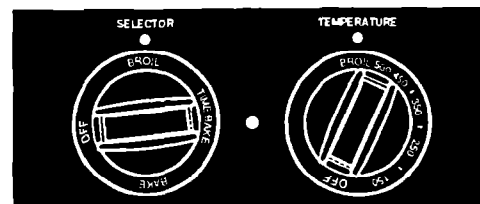
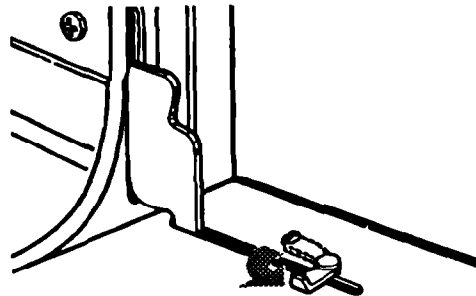


Broiling

1. Position the rack properly **before** turning on the oven. The oven rack should be positioned so that the surface of the food is at least 3 inches (7.4 cm) away from the broil element. See "Positioning racks and pans" on page 6.
2. Put the broiler pan and food on the rack.
3. **Models RB1005XY, RB100PXY and RB120PXY:** Rotate the Broil Stop clips over the door hinge slots as shown at right.
4. Close the door to the Broil Stop position (open about 4 inches [10.2 cm]). The door will stay open by itself.
5. Set the Oven Selector and Oven Temperature Control to BROIL. The OVEN ON Indicator Light will come on.

NOTE: Do not preheat oven when broiling.

6. When broiling is done, turn **both** the Oven Selector and Oven Temperature Control to OFF. The OVEN ON Indicator Light will go off.
7. Open the door and rotate the Broil Stop clips to uncover the door hinge slots. Close the door.



Custom broil

- If food is cooking too fast, turn the Oven Temperature Control **counterclockwise** until the OVEN ON Indicator Light goes off.
- If you want the food to broil slower from the start, set the Oven Temperature Control **between 170°F and 325°F (77°C and 162.7°C)**. These temperature settings allow the broil heating element to cycle and to slow cooking. The lower the temperature, the slower the cooking.
- Fish and chicken are some foods that may cook better if you use lower broiling temperatures.

The Oven Selector must be on BROIL for all broiling temperatures.

NOTE: The oven door must be partly open whenever the oven is being used to broil. Leaving the door open allows the oven to maintain proper temperatures.

Broiling tips

- Use the broiler pan and grid for broiling. They are designed to drain excess liquid and fat away from the cooking surface to help prevent spatter, smoke or fire.
- Refer to a broiling chart in a reliable cookbook for correct broiling times.
- After broiling, remove the broiler pan from the oven when you remove the food. Drippings will bake on the pan if it is left in the heated oven.

⚠ WARNING

Fire Hazard

- Place meat the correct distance from the element. Meat placed too close to the element may spatter, smoke, burn or catch fire during broiling.
- To ensure adequate grease drainage, do not use cookie sheets or similar pans for broiling. Also, covering the broiler grid with foil is not recommended. Poor drainage of grease may result in fire. If foil is used, cut slits in foil to correspond with all openings in broiler grid. Grease can then drain away and cool in pan.

Energy saving tips

Although the energy used for cooking is usually a very small percentage of the total energy used in the home, cooking energy can be used efficiently. Here are some tips to help you conserve energy when using your cooking product.

- Preheat pans only when recommended and for the shortest time possible.
- "Oven peeking" may cause heat loss, longer cooking times and unsatisfactory baking results. Rely on your timer.
- Bake cakes, pies or cookies when oven is warm. Best time is after a meal has been cooked in it.
- Preheat the oven no longer than necessary.
- Plan your meals for the most efficient use of the oven. When using the oven to cook one food, try to cook the rest of the meal in it also.
- Do not preheat when broiling, roasting or cooking items such as casseroles.

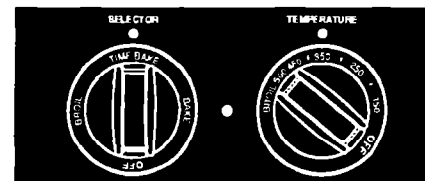
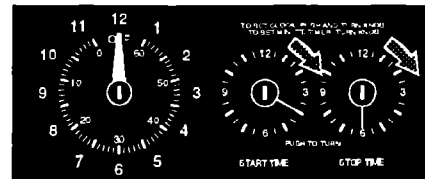
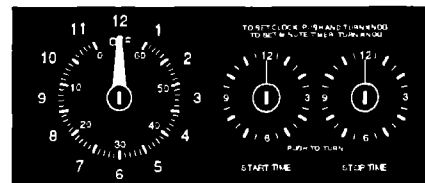
Using the automatic MEALTIMER™ clock

The automatic MEALTIMER clock is designed to turn the oven on and off at times you set ... even when you are not around.

Automatic baking/roasting is ideal for foods which do not require a preheated oven, such as meats and casseroles. **Do not use the automatic cycle for cakes, cookies, etc. ... undercooking will result.**

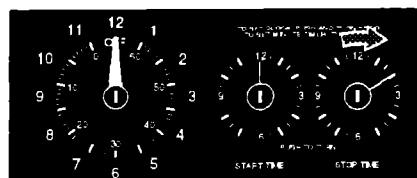
To delay start and stop automatically:

1. Position the oven rack(s) properly and place the food in the oven.
2. **Make sure the clock is set to the correct time of day.** (See "Setting the clock" on page 8.)
3. Push in and turn the Start Time Knob **clockwise** to the time you want baking/roasting to start.
4. Push in and turn the Stop Time Knob **clockwise** to the time you want the oven to shut off.
5. Set the Oven Selector to TIME BAKE.
6. Set the Oven Temperature Control to the baking/roasting temperature you want. The oven will now start and stop automatically. The OVEN ON Indicator Light will come on when the start time is reached.
7. **After baking/roasting is done or to cancel the setting at any time,** turn both the Oven Selector and Oven Temperature Control to OFF.



To start baking/roasting now and stop automatically:

1. Position the oven rack(s) properly and place the food in the oven.
2. **Make sure the clock is set to the correct time of day.** (See "Setting the clock" on page 8.)
3. Push in and turn the Stop Time **clockwise** to the time you want the oven to shut off. **Make sure the Start Time Knob is out.**
4. Set the Oven Selector to **TIME BAKE**.
5. Set the Oven Temperature Control to the baking/roasting temperature you want.
6. **After baking/roasting is done or to cancel the setting at any time,** turn both the Oven Selector and the Oven Temperature Control to **OFF**.



⚠ WARNING

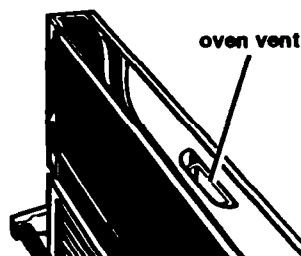
To avoid sickness and food waste when using the MEALTIMER™ control:

- Do not let most UNFROZEN food stand for more than two hours before cooking starts.
- Do not allow food to remain in oven for more than two hours after the end of cooking cycle.

NOTE: Do not use foods that will spoil while waiting for cooking to start. Such foods are: dishes with milk or eggs, cream soups, and cooked meats or fish. Also, foods containing baking powder or yeast will not rise properly when cooked using delay start.

The oven vent

Hot air and moisture escape from the oven through a vent on the top of the control panel. The vent is needed for air circulation. **Do not block the vent.** Poor baking/roasting can result.



Optional door panel pac

(model RB220PXY only)

If you would like to change the color of your oven door glass to white or almond, you can order one of these kits:

- White (Kit No. 814069)
- Almond (Kit No. 814070)

from your Whirlpool Dealer. The kits include easy installation instructions.

Caring For Your Oven

In This Section			
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Removing the oven door	15	Cleaning chart	19
Removing the oven window	16	The oven light	21
The continuous-cleaning oven	17		

Your oven is designed for ease of care. Most cleaning can be done with items found around your home. Cleaning your oven whenever spills or soiling occurs will help to keep it looking and operating like new.

⚠ WARNING

Burn and Electrical Shock Hazard

Make sure all controls are off and the oven is cool before cleaning or servicing. Failure to do so could result in burns or electrical shock.

Removing the oven door

Removing the oven door will help make it easier to clean the oven.

⚠ WARNING

Personal Injury Hazard

- Oven door is heavy. Use both hands to remove the oven door.
- Grasp only the sides of the oven door. Do not use the handle for lifting.

Failure to properly grasp the oven door could result in personal injury or product damage.

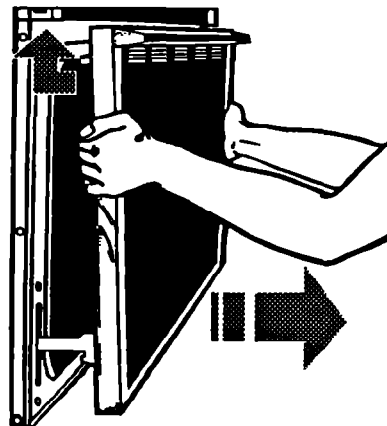
Models RB1005XY, RB100PXY and RB120PXY:

To remove:

1. Open the door and rotate the Broil Stop clips over the door hinge slots. (See "Broiling" on page 11.)
2. Close the door to the Broil Stop position.
3. Hold the door at both sides. Tip in the top of the door while lifting slightly, then pull door straight out.

To replace:

1. Fit the door hinges into corner slots on the oven frame.
2. Push the hinges straight in while lifting the door slightly.
3. When hinges snap into place, open the door and rotate the Broil Stop clips to uncover the door hinge slots. Close the door.

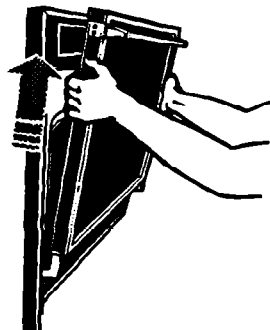


Model RB220PXY:

To remove:

1. Open the door to the first stop position.
2. Hold the door at both sides and lift it at the same angle it is in.
3. To replace, fit the bottom corners of the door over the ends of the hinges.

Push the door down evenly. The door will close only when it is on the hinges correctly.



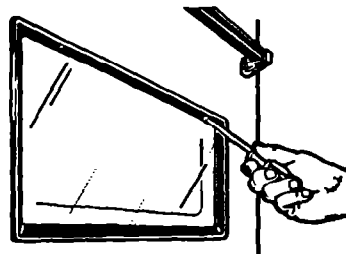
Removing the oven window

(model RB1005XY)

If your oven has an oven window instead of the black glass door, the outer glass and frame can be removed for cleaning. Do not take apart a black glass door.

To remove the outer window:

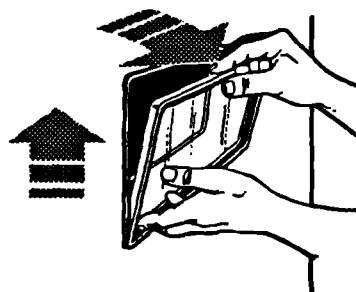
1. Turn off all controls. With the door closed, remove the screws from the top of the outer window frame.



2. Slightly tip the window and frame out from the top.
3. With both hands, lift up on both sides of the frame.

To replace the outer window:

1. Fit the bottom tabs of the frame into the bottom of the window opening.
2. Push the top of the frame into place while pushing down.
3. Replace the screws.



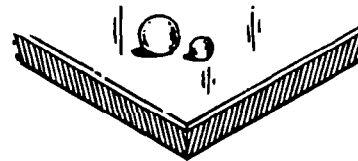
The continuous-cleaning oven

(models RB220PXY and RB120PXY)

Standard-cleaning oven walls are coated with smooth porcelain. Your continuous-cleaning oven walls are coated with a special, rougher porcelain. A fat spatter beads up on the smooth surface, but spreads out on the rougher surface. The bead of fat on the smooth surface chars and turns black. The spread-out fat on the rough surface gradually burns away at medium to high baking temperatures so the oven can return to a presentably clean condition.

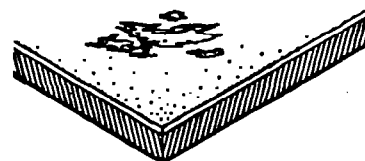
Fat spatter beads up.
Turns black.

Standard porcelain



Fat spatter spreads out.
Burns away.

Continuous-cleaning porcelain



Using foil

Using foil on the oven bottom is recommended to catch sugar and starchy spills from pies and casseroles. **It must be used properly.** Cut foil from a roll of heavy-duty 18-inch (45 cm) aluminum foil, or buy a foil kit (Part No. 241430) from your Whirlpool Appliance dealer.

⚠ WARNING

Burn, Electrical Shock and Product Damage Hazard

- Make sure all controls are OFF and the oven is cool before using foil. Failure to do so can result in burns or electrical shock.
- Do not let foil touch the bake element. It could damage the element. Make sure foil is flat on the bottom and away from the bake element.

1. Turn off all controls.
2. Lift the cool bake element slightly to lift the feet off the oven bottom.
3. Slide the foil under the bake element. Make sure the foil is centered and long enough to start up both side oven walls without wrinkling. For proper baking, lower the bake element so all feet rest solidly on the foil.

Cleaning tips

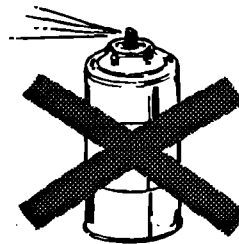
1. The oven window and racks are not coated. Clean them by hand.
2. The oven door does not get as hot as the walls. Some hand-cleaning may be needed.
3. If you do more broiling than baking, hand-cleaning may be needed.
4. Use aluminum foil on the oven bottom according to instructions. Spillovers may not burn away and could stain the bottom.

Hand-cleaning

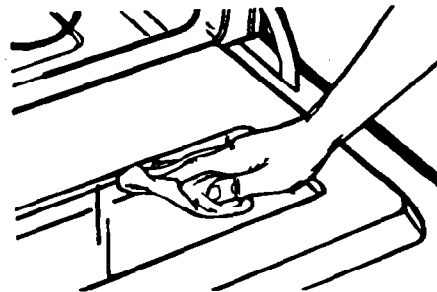
⚠ WARNING

Personal Injury Hazard

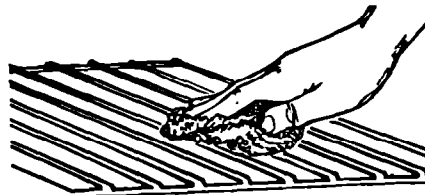
Do not use oven cleaning products. Some can become trapped in the porcelain surface and give off harmful fumes.



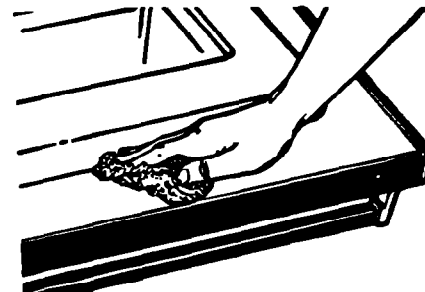
WINDOW—Keep clean with warm, soapy water. Use a plastic scrubbing pad for heavily soiled areas. Rinse well. **Do not use steel wool or abrasive cleansers.**



RACKS—Use a soapy steel-wool pad for best cleaning results. Rinse well.



WALLS AND DOORS—Wash with warm, soapy water. Use a steel-wool pad or plastic scrubbing pad for heavily soiled areas. Rinse well.



Cleaning chart

Use the following table to help you clean all parts of your oven.

PART	WHAT TO USE	HOW TO CLEAN
Control knobs	Sponge and warm, soapy water	<ul style="list-style-type: none"> • Turn knobs to OFF and pull straight away from control panel. • Wash, rinse and dry thoroughly. Do not soak. • Replace knobs. Make sure all knobs point to OFF. <p>DO NOT USE steel wool or abrasive cleaners. They may damage the finish of the knobs.</p>
Control panel	Sponge and warm, soapy water OR Paper towel and spray glass cleaner	<ul style="list-style-type: none"> • Wash, rinse and dry thoroughly. <p>DO NOT USE steel wool or abrasive cleaners. They may damage the finish.</p>
Exterior surfaces (other than control panel)	Sponge and warm, soapy water	<ul style="list-style-type: none"> • Wash, rinse and dry thoroughly. <p>USE nonabrasive, plastic scrubbing pad on heavily soiled areas.</p> <ul style="list-style-type: none"> • Do not use abrasive or harsh cleansers.
Broiler pan and grid (clean after each use)	Steel-wool pad and warm, soapy water	<ul style="list-style-type: none"> • Wash, rinse and dry thoroughly.
Oven racks	Steel-wool pad and warm, soapy water	<ul style="list-style-type: none"> • Wash, rinse and dry thoroughly.
Oven door glass (models RB220PXY, RB120PXY and RB100PXY) and oven window (model RB1005XY)	Paper towel and spray glass cleaner OR Warm, soapy water and a nonabrasive, plastic scrubbing pad	<ul style="list-style-type: none"> • Make sure oven is cool. • Follow directions provided with the cleaner. • Wash, rinse and dry thoroughly.

continued on next page

The oven light

The oven light will come on when you use the oven light switch on the control panel.

Model RB220PXY: The light will also come on when the oven door is opened.

⚠ WARNING

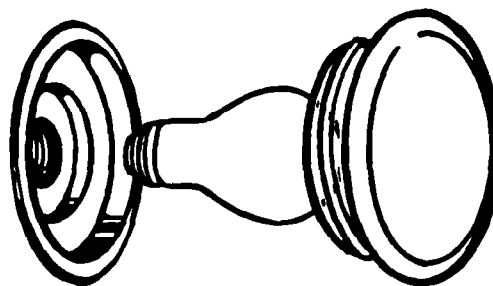
Electrical Shock and Personal Injury Hazard

- Make sure oven and light bulb are cool and power to the oven has been turned OFF before replacing the light bulb. Failure to do so could result in electrical shock or burns.
- **Model RB220PXY:** The bulb cover must be in place when using the oven. The cover protects the bulb from breaking, and from high oven temperatures. Since bulb cover is made of glass, be careful not to drop it. Broken glass could cause injury.

To replace the oven light:

1. Turn off power at the main power supply.
2. **Model RB220PXY:** Remove the glass bulb cover in the back of the oven by screwing it out counterclockwise.
3. Remove the light bulb from its socket. Replace the bulb with a 40-watt appliance bulb.
4. **Model RB220PXY:** Replace the bulb cover by screwing it in clockwise.
5. Turn power on at the main power supply.

Model RB220PXY:



If You Need Assistance Or Service

This section is designed to help you save the cost of a service call. First we outline possible problems, their causes and their solutions. However, you may still need assistance or service. When calling our Consumer Assistance Center for help or calling for service, you will need to provide a complete description of the problem, your appliance's complete model and serial numbers and the purchase date. (See page 2.) This information is needed to respond to your request properly.

1. Before calling for assistance ...

Performance problems often result from little things you can find and fix without tools of any kind. Please check the chart below for problems you can fix. It could save you the cost of a service call.

PROBLEM	POSSIBLE CAUSE	SOLUTION
Nothing will operate	The unit is not wired into a live circuit with proper voltage. A household fuse has blown or a circuit breaker has tripped.	Wire the unit into a live circuit with proper voltage. (See Installation Instructions.) Replace household fuse or reset circuit breaker.
The oven will not operate	The Oven Selector is not turned to BAKE or BROIL. The Oven Temperature Control is not turned to a temperature setting. The automatic MEALTIMER™ clock is not set correctly. The Stop or Start Time Knobs for the automatic MEALTIMER™ clock are not set at the correct time of day.	Turn the Oven Selector to the desired setting. Turn the Oven Temperature Control to a temperature setting. Set the MEALTIMER clock correctly. (See "Using the automatic MEALTIMER™ clock" on page 13.) If a delay start or stop is not desired, the Stop and Start Time Knobs must be turned to the correct time of day. Turn knobs till they pop out.
Soil is visible on continuous-cleaning oven finish (models RB220PXY and RB120PXY)	You broil often. Soil is on door. Soil is caused by sugar and starchy spills.	The special finish is designed to gradually reduce oven soil during normal baking or roasting. It is not designed to keep your oven spotless, only presentably clean. If you broil often, you may see oven soil. Follow hand-cleaning tips on page 18. The door is cooler than the oven walls. Soil will be more visible on the door than other areas in the oven. See hand-cleaning tips on page 18. Sugar and starchy spills may leave stains. See page 18 for hand-cleaning tips. Keep foil on oven bottom to catch these spills.

PROBLEM	POSSIBLE CAUSE	SOLUTION
Cooking results are not what you expected	<p>The oven is not level.</p> <p>The oven temperature seems too low or too high.</p> <p>The oven was not preheated before baking.</p> <p>The recipe has never been tested or is not from a reliable source.</p> <p>The pan is not the type or size recommended in the recipe.</p> <p>There is not proper air circulation around pan when baking.</p>	<p>Level oven. (See Installation Instructions.)</p> <p>Adjust the oven temperature control. (See "Adjusting the oven temperature control" on page 10.)</p> <p>Preheat oven when called for in recipe.</p> <p>Use only tested recipes from a reliable source.</p> <p>Refer to a reliable cookbook for recommended pan type and size.</p> <p>Allow 1½ to 2 inches (4-5 cm) on all sides of the pans for air circulation.</p>

2. If you need assistance ...

Call Whirlpool Consumer Assistance Center telephone number. Dial free from anywhere in the U.S.:

1-800-253-1301

and talk with one of our trained consultants. The consultant can instruct you in how to obtain satisfactory operation from your appliance or, if service is necessary, recommend a qualified service company in your area.

If you prefer, write to:

Mr. William Clark
 Consumer Assistance Representative
 Whirlpool Corporation
 2000 M-63
 Benton Harbor, MI 49022

Please include a daytime phone number in your correspondence.

3. If you need service ...



Whirlpool has a nationwide network of authorized WhirlpoolSM service companies. Whirlpool service technicians are trained to

fulfill the product warranty and provide after-warranty service, anywhere in the United States. To locate the authorized Whirlpool service company in your area, call our Consumer Assistance Center telephone number (see Step 2) or look in your telephone directory Yellow Pages under:

• **APPLIANCE-HOUSEHOLD-MAJOR, SERVICE & REPAIR**
 - See: Whirlpool Appliances or Authorized Whirlpool Service (Example: XYZ Service Co.)

• **WASHING MACHINES & DRYERS, SERVICE & REPAIR**
 - See: Whirlpool Appliances or Authorized Whirlpool Service (Example: XYZ Service Co.)

4. If you need FSP® replacement parts ...

FSP is a registered trademark of Whirlpool Corporation for quality parts. Look for this symbol of quality whenever you need a replacement part for your Whirlpool appliance. FSP replacement parts will fit right and work right, because they are made to the same exacting specifications used to build every new Whirlpool appliance.

To locate FSP replacement parts in your area, refer to Step 3 above or call the Whirlpool Consumer Assistance Center number in Step 2.

5. If you are not satisfied with how the problem was solved ...

- Contact the Major Appliance Consumer Action Panel (MACAP). MACAP is a group of independent consumer experts that voices consumer views at the highest levels of the major appliance industry.
- Contact MACAP only when the dealer, authorized servicer and Whirlpool have failed to resolve your problem.
 Major Appliance Consumer Action Panel
 20 North Wacker Drive
 Chicago, IL 60606
- MACAP will in turn inform us of your action.

WHIRLPOOL®

Electric Cooking Product

Warranty

ER008

LENGTH OF WARRANTY	WHIRLPOOL WILL PAY FOR
FULL ONE-YEAR WARRANTY From Date of Purchase	FSP® replacement parts and repair labor to correct defects in materials or workmanship. Service must be provided by an authorized Whirlpool SM service company.
WHIRLPOOL WILL NOT PAY FOR	
<p>A. Service calls to:</p> <ol style="list-style-type: none"> 1. Correct the installation of the cooking product. 2. Instruct you how to use the cooking product. 3. Replace house fuses or correct house wiring. 4. Replace owner accessible light bulbs. <p>B. Repairs when the cooking product is used in other than normal, single-family household use.</p> <p>C. Pickup and delivery. This product is designed to be repaired in the home.</p> <p>D. Damage to the cooking product caused by accident, misuse, fire, flood, acts of God or use of products not approved by Whirlpool.</p> <p>E. Repairs to parts or systems caused by unauthorized modifications made to the appliance.</p>	

WHIRLPOOL CORPORATION SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states do not allow the exclusion or limitation of incidental or consequential damages, so this limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Outside the United States, a different warranty may also apply. For details, please contact your authorized Whirlpool distributor or military exchange.

If you need service, first see the "Assistance and Service" section of this book. After checking "Assistance and Service," additional help can be found by calling our Consumer Assistance Center telephone number, 1-800-253-1301, from anywhere in the U.S.