

# Use and Care Guide



This guide contains useful information, read it carefully

This use and care guide applies for the following models:

NWT0002D, NWT2002Q, NWT2002D

Nominal Technical Specification	
Nominal Current	6.0 A
Frequency	60 Hz
Voltage	110-127 V ~

Made by Industrias Acros Whirlpool S.A. de C.V.  
 Antigua Carretera a Roma Km 9  
 Col. El Milagro  
 Apodaca N.L.  
 México, 66600  
 Phone. (01 81) 8329 2100

4. Before starting the refrigeration process allow the refrigerator to rest from 2 to 3 hours in order to let the gas and oil be settled.

### Connecting your refrigerator

A 110-127 V~, 60 Hz AC only 15 or 20 A fused and properly grounded electrical supply is required.

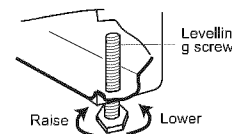


Figure 1.

## Important Safety Instructions

### WARNING

To reduce the risk of fire, electrical shock, or injury when using your refrigerator, follow these basic precautions:

- Read all instructions before using the refrigerator.
- Child entrapment and suffocation are not problems of the past. Junked or abandoned refrigerators are still dangerous ... even if they will "just sit in the garage a few days".
- If you are getting rid of your old refrigerator, do it safely.
- Never allow children to operate, play with, or crawl inside the refrigerator.
- Never clean refrigerator parts with flammable fluids. The fumes can create a fire hazard or explosion.
- We suggest to remove the door or thigh it with a resistant cord.
- If supply cord is damaged must be replaced by our service department or a qualified person to avoid hazard.

**•FOR YOUR SAFETY•**

- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance. The fumes can create a fire hazard or explosion.
- If damage in power supply cord occurs, it should be replaced by our service department or by an qualified electrician in order to avoid a risk.

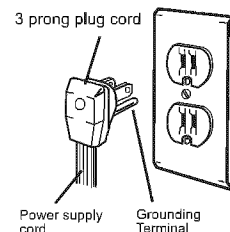
**-SAVE THESE INSTRUCTIONS-**

## Grounding Instructions

### Grounding Method

Your refrigerator has an electrical cord provided with 3 prong grounding plug. To minimize the possibility of electrical shock, the cord must be plugged into a mating 3 prong grounding type wall outlet according to national electrical code and all local codes. If plug will not fit the outlet, is your responsibility to have a proper outlet installed by a qualified electrician.

Wall outlet for 3 prong plug cord, grounded properly.



## Install in Correct Way

### WARNING

#### Electrical shock hazard

The refrigerator must be properly grounded.  
 Do not modify the electrical cord  
 Do not use an extension cord with this appliance, consult with a qualify technician any doubts about the proper grounding of this appliance.  
 If your wall outlet is not proper one have a qualify technician install it.  
 If supply cord is damaged must be replaced by our service department or a qualified person to avoid hazard.  
 Failure to follow these precautions may result in high risk of injury and even death



## Before Using your Refrigerator

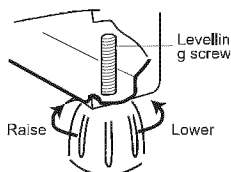
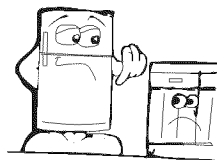
- Do not use the refrigerator in an area where the room temperature will fall below 13°C (55° F).
- Keep the refrigerator out of the weather.
- Connect the refrigerator only to the proper kind of outlet, with the correct electrical supply and grounding.
- Do not load the refrigerator with food before it has time to get properly cold.
- Use the refrigerator only for the uses described in this manual.
- Properly maintain the refrigerator.
- Be sure the refrigerator is not used by anyone unable to operate it properly.
- The refrigerator is intended for domestic use.



## How to install the refrigerator

Before connecting the new refrigerator follow these steps:

1. Remove all packing material and the wood bases.
2. Install your refrigerator under the following conditions:
  - Allow 7,5 cm (3 inches) between overhead cabinets and refrigerator top.
  - Allow at least 5 cm (2 inches) between the refrigerator condenser on the back and the wall.
  - Allow 1,25 cm (1/2") on each side of the refrigerator for ease of installation.
  - If the hinge side of the refrigerator is to be against the wall, you might want to leave extra space so the door can be opened wider.
3. Levelling the refrigerator
  - Remove the wooden supports.
  - To raise or lower the front of the refrigerator, turn each screw in a clockwise or counterclockwise direction (figure 1).
  - For greater levelling accuracy you should place a spirit level on the upper surface of the refrigerator.
  - It is recommended to incline lightly back the refrigerator in order to let the door close by itself.



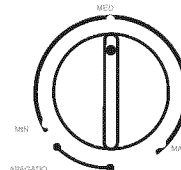
## How to Use the refrigerator

### Adjusting temperature control

Your refrigerator has 2 control knobs that let you independently set the temperature in both, refrigerator and freezer compartments.

When you plug the refrigerator for the first time:

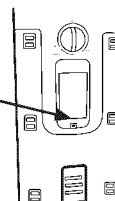
- Set the temperature control knob of refrigerator and freezer in "MED" position, it means mid cool. Temperature ranges goes from "MIN" or "-" (less cool) to "MAX" or "+" (coolest).
- If you set the temperature control knob to "APAGADO" (OFF) in refrigerator compartment, the system turn off in both compartments, but it still remains connected to power supply.
- Give the refrigerator time to cool down completely before adding food. This could take several hours. Adjust the temperature control to have food as cold as you like. The settings indicated above should be correct for normal, household refrigerator usage.



## To change Light Bulb

1. Disconnect refrigerator from power supply.
2. Remove the bulb cover with a plain screwdriver.
3. Replace with a 15 watt appliance bulb.
4. Replace the bulb cover.
5. Reconnect refrigerator to power supply.

**NOTE:** Not all appliance bulbs will fit your refrigerator. Be sure to replace a bulb with one of the same size and shape.



## Humidity Control in Crisper Drawer (could vary according model, Fig. 1 or Fig. 2)

This control helps you to reach longer periods of conservation of fruit and vegetables. It controls the amount of cool air inside crisper drawer. If your drawer has a humidity control as shown in fig. 1, slide control downward. If your drawer has a humidity control as shown in fig. 2, slide control from side to side. In both cases, this allow you to control the circulation of cool air according to your needs.

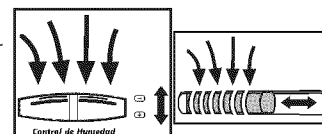


Fig. 1

Fig. 2

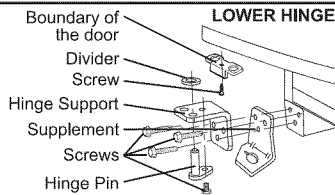
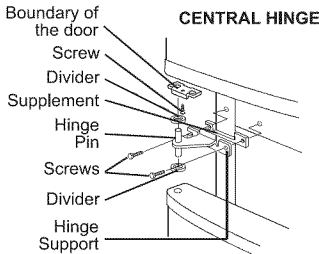
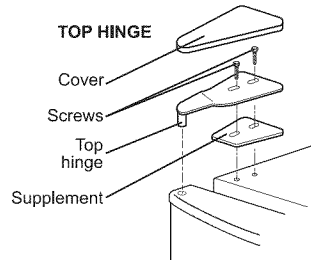
How to change the swinging of the doors  
(some models)

Reversing the door swing should be performed by a qualified person.

**Important Information**

- Before you begin, turn refrigerator OFF, unplug it, and remove any food from door shelves.
- When removing hinges, keep doors closed until ready to lift free from cabinet.
- To remove doors, start at the top hinge and work your way down.
- To replace doors, start at the bottom hinge and work your way up.
- Line up doors so they are centered between the sides of the cabinet and parallel with each other.
- Seal all unused openings with screws or plastic plugs. Moisture will enter any openings.

**NOTE:** After the doors are reversed, reinstall the handles. If the doors are not shutting on their own, see the "How to install the refrigerator" section.



**WARRANTY**



**WHIRLPOOL MÉXICO, S.A. DE C.V.**

Antigua carretera a Roma km 9, Col. El Milagro, Apodaca, N.L. México C.P. 66600, phone (01-81) 83-29-21-00, in the terms of this policy, we guarantee to the buyer and the consumer the WHIRLPOOL refrigerator identified in this following policy:

**PROTECT THE FOLLOWING MODELS:  
NWT0002D, NWT2002Q, NWT2002D  
COVERED CONCEPTS:**

Manufacturing defects that prevent the partial or total product functioning according to the terms of this policy. In this case the repair will be made at no charge for the buyer or consumer, in case that part, components or product replacement is required will at manufacturer expenses, so are the shipping and handling costs with in the service and labor guarantee network.

**WHIRLPOOL MÉXICO, S.A. DE C.V. WILL NOT PAY:**

- When the refrigerator is used in other than normal, single family household use.
- When the refrigerator was not used according with the use and care guide attached.
- When the refrigerator would have been repaired by any unauthorized service.

**PROCEDURE TO MAKE EFFECTIVE THE WARRANTY:**

When the final customer considers one of the events protected by this contract has happened, he/she will have to make contact with Whirlpool Service through our Call Center, in Monterrey, N.L. and its surrounding area to (81) 83-29-2100; or from the interior of the Mexican Republic to 01-800-8-300-400: where a specialized service agent will take care of the matter. Our facilities are located in Miguel Alemán Highway km 16 Col. El Milagro C.P 66600, Apodaca, N.L. where Whirlpool original parts and accessories can also be found. For additional information of our services, visit [www.whirlpool-service.com.mx](http://www.whirlpool-service.com.mx).

**TERMS:**

This is a 12 MONTHS warranty in all refrigerator parts, beginning the purchase day.

**NOTE:** The refrigerator sealed system contains: COMPRESSOR, EVAPORATOR, DRYER FILTER, CONDENSER, JOINT AND SUCTION TUBES.

**IMPORTANT NOTE**

This document should be presented for any procedure related with the warranty.

**THE PURCHASER SHOULD MAINTAIN THIS DOCUMENT WITH HIM AND KEEP IN A SAFE PLACE.**

The consumer will be able to request this warranty policy to be effective, with the distributor where he acquired the product. In case of the policy loss, the distributor will expedite a new warranty policy, by presenting the purchase tickets or the invoice.

**Identification Format**

NAME OF THE PURCHASER: \_\_\_\_\_  
 ADDRESS: \_\_\_\_\_  
 PHONE NUMBER: \_\_\_\_\_  
 NAME OF THE DISTRIBUTOR: \_\_\_\_\_  
 ADDRESS: \_\_\_\_\_  
 PHONE NUMBER: \_\_\_\_\_ PRODUCT: \_\_\_\_\_ MODEL: \_\_\_\_\_  
 SERIAL NUM. \_\_\_\_\_ DATE OF DELIVERY: \_\_\_\_\_

SIGNATURE OF THE DISTRIBUTOR AND STAMP  
(Please show with accuracy the street, outside and inside number, section, city, state and Z.C.)

**Before Calling the Technician**

**IMPORTANT**

**BEFORE CALLING THE TECHNICIAN IT IS VERY IMPORTANT TO VERIFY THE FOLLOWING INFORMATION:  
IF AFTER READING THE USE AND REFERENCE GUIDE YOU HAVE QUESTIONS, THIS GUIDE MAY OFFER YOU SOME SOLUTIONS TO PROBLEMS YOU CAN DETECT AND CORRECT YOURSELF IN YOUR HOME**

**IF THE REFRIGERATOR IS NOT WORKING**

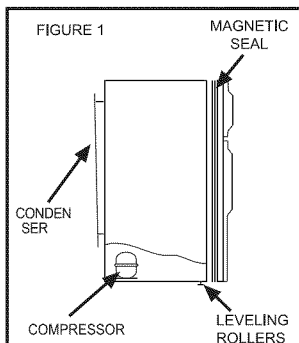
- Plug firmly into a live circuit. Do not use extension cord.
- Check the power supply. It could be damaged. Connect another appliance and see if it works normally.
- Do not connect various appliances at the same time, the electrical installation will overload.
- Verify that the temperature control is in the ON (ENCENDIDO) position.
- Avoid placing the appliance close to a hot source.
- Close the doors completely. Check to see if the gaskets are dirty or sticky.
- Level the refrigerator. Remove wood supports and adjust the roller levels (FIGURE 1).
- Do not overload the refrigerator. The air circulation will be deficient.
- Set the temperature control in number 3 or in the middle position and wait at least 24 hours before making another change of temperature.

**THE REFRIGERATOR SEEMS TO RUN TOO MUCH**

- Verify if the condenser has lint or is dirty (FIGURE 1)
- Avoid opening the doors constantly or for long periods.
- Do not introduce hot food.

**IS THE REFRIGERATOR MAKING UNFAMILIAR SOUNDS**

- Verify there is nothing on top or behind.
- The compressor does not work properly; check if you are using the right voltage.
- Verify the light intensity. If it is low, consult with a qualified technician (FIGURE 1).



**IF AFTER FOLLOWING INSTRUCTION THE REFRIGERATOR STILL WITH PROBLEMS, CALL AN AUTHORIZED SERVICE CENTER**  
01 800 8 300 400

**NOTE**

When unpacking the product take off the tape from the shelves and place them in the correct position.