

# SERVICE DATA SHEET

## Gas Range with ES 585 Electronic Oven Control

**NOTICE - This service data sheet is intended for use by persons having electrical and mechanical training and a level of knowledge of these subjects generally considered acceptable in the appliance repair trade. The manufacturer cannot be responsible, nor assume any liability for injury or damage of any kind arising from the use of this data sheet.**

### SAFE SERVICING PRACTICES

To avoid the possibility of personal injury and/or property damage, it is important that safe servicing practices be observed. The following are examples, but without limitation, of such practices.

- Before servicing or moving an appliance remove power cord from electrical outlet, trip circuit breaker to OFF, or remove fuse.
- Never interfere with the proper installation of any safety device.
- GROUNDING:** The standard color coding for safety ground wires is **GREEN** or **GREEN WITH YELLOW STRIPES**. Ground leads are not to be used as current carrying conductors. **It is extremely important that the service technician reestablish all safety grounds prior to completion of service. Failure to do so will create a potential safety hazard.**
- Prior to returning the product to service, ensure that:
  - All electric connections are correct and secure.
  - All electrical leads are properly dressed and secured away from sharp edges, high-temperature components, and moving parts.

- All uninsulated electrical terminals, connectors, heaters, etc. are adequately spaced away from all metal parts and panels.
- All safety grounds (both internal and external) are correctly and securely reassembled.

### Oven Calibration

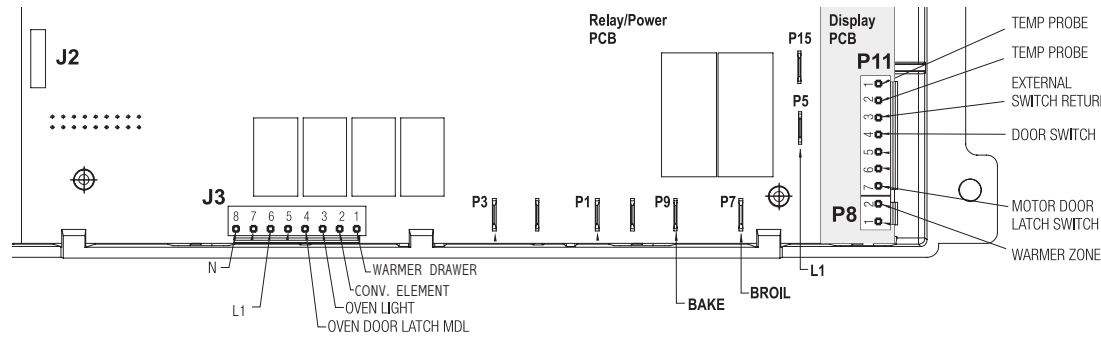
Set the electronic oven control for normal baking at 350°F. Obtain an average oven temperature after a minimum of 5 cycles. Press **STOP** or **CLEAR** keypad to end Bake mode.

### Temperature Adjustment

- While in a non-cooking mode, press and hold the **BAKE** key pad for 6 seconds.
- The current calibration offset (temperature adjustment) should appear in the temperature display.
- Use the number key pads (0-9) to enter the desired amount of adjustment (up to 35°F).
- Press the **CLEAN** key pad to change the sign of the adjustment to a (-) if necessary. A positive adjustment will not display a sign.
- Once the desired adjustment (-35° to 35° F) has been entered, press the **START** key pad to accept the change or the **STOP** or **CLEAR** key pad to reject the change.

**Note:** Changing calibration affects all Baking modes. The adjustments made will not change the self-cleaning temperature.

### Electronic Oven Control & Jumper Connections (EOC Rear View)



### Resistance Temperature Detector Scale

RTD SCALE	
Temperature (°F)	Resistance (ohms)
32 ± 1.9	1000 ± 4.0
75 ± 2.5	1091 ± 5.3
250 ± 4.4	1453 ± 8.9
350 ± 5.4	1654 ± 10.8
450 ± 6.9	1852 ± 13.5
550 ± 8.2	2047 ± 15.8
650 ± 9.6	2237 ± 18.5
900 ± 13.6	2697 ± 24.4
Probe circuit to case ground	Open circuit / Infinite Resistance

### EOC Relays - ES585 (Gas)

	L1 to Bake	L1 to Broil	L1 to Motor Door Latch	L1 to Conv/Speed Bake Fan	L1 to Conv Heating Element	L1 to Warming Drawer	L1 to Oven Lamps	Door Switch Contacts COM-NO
Bake/Time Bake	X <sup>o</sup>	X*		X <sup>†</sup>	X <sup>†</sup>			
Conv/Speed Bake	X <sup>o</sup>	X*		X	X			
Broil		X						
Clean	X <sup>o</sup>	X*						
Unlocked								
Locking			X					
Locked								
Unlocking			X					
Door Open							X	O
Door Closed							O	X
Oven Lamps ON							X	
Warming Drawer						X <sup>o</sup>		

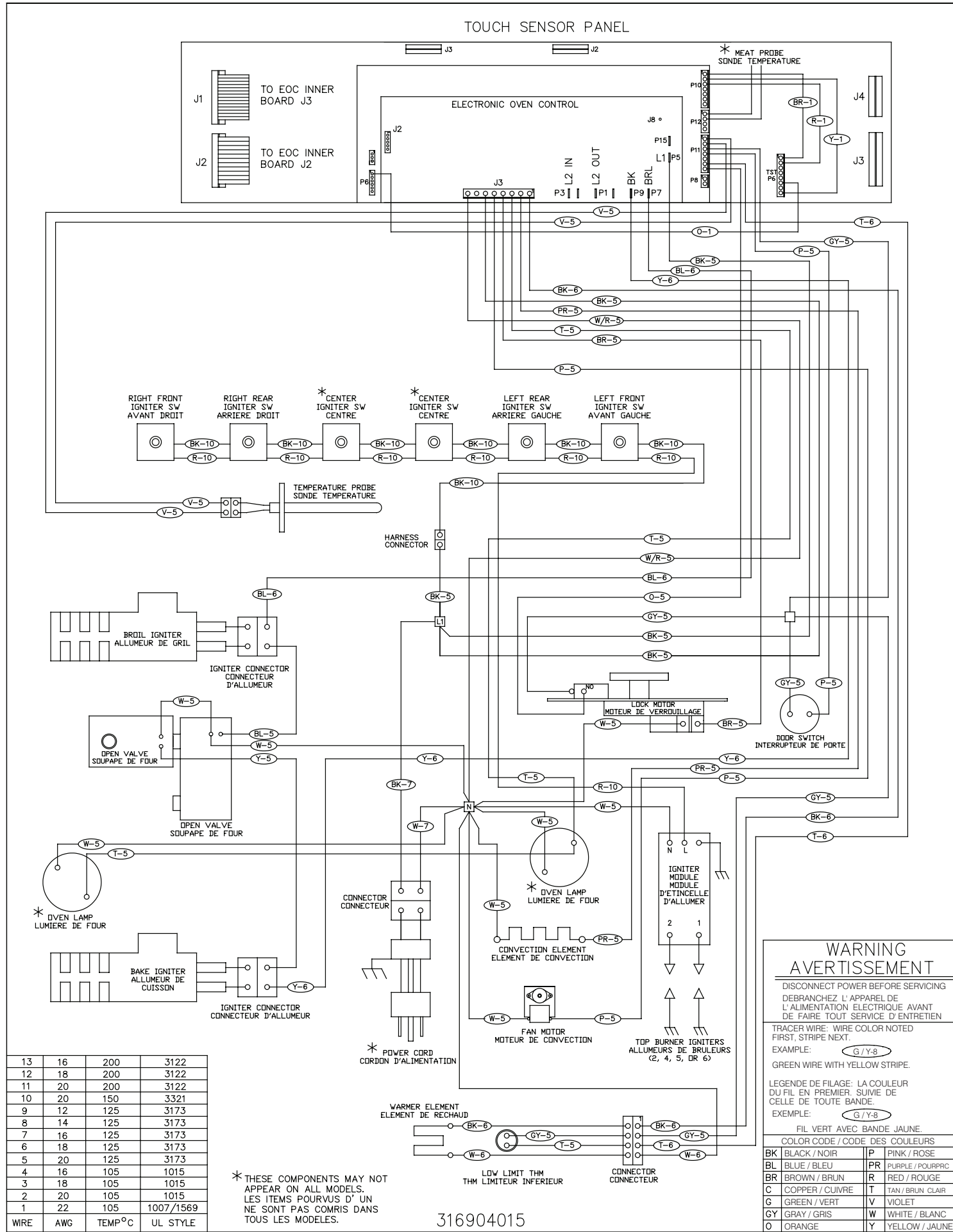
NOTE: X = Circuit Contacts Closed    O = Circuit Contacts Open    \* = Alternates with Bake Element    † = During Preheat  
<sup>o</sup> = Cycles As Needed

**IMPORTANT**  
**DO NOT REMOVE THIS BAG**  
**OR DESTROY THE CONTENTS**  
**WIRING DIAGRAMS AND SERVICE**  
**INFORMATION ENCLOSED**  
**REPLACE CONTENTS IN BAG**

## Electronic Oven Control Fault Code Descriptions

Fault Code	Likely Failure Condition/Cause	Suggested Corrective Action
F10	Runaway Temperature. Oven heats when no cook cycle is programmed.	1. Check Oven Sensor Probe using the RTD scale found in the tech sheet. Replace if defective. 2. If oven is overheating disconnect power from the range and unplug connector P1 from power supply board 1. Reapply power to the range. If oven continues to heat when the power is reapplied, replace the EOC. NOTE: Severe overheating may require the entire oven to be replaced should damage be extensive.
F11	Shorted Keypad or Selector Switch	<b>FOR TOUCH SENSITIVE CONTROL PANEL (TST) MODELS</b> 1. Reset power supply to range - Disconnect power, wait 30 seconds and reapply power. 2. Check/reseat ribbon harness connections between TST panel and EOC. 3. Replace the TST panel. 4. Replace the EOC.
F12 F13	EOC Internal software error or failure	Disconnect power, wait 30 seconds and reapply power. If fault returns upon power-up, replace EOC.
F14	TST Display tail missing or not connected	1. Check/reseat ribbon harness connections between TST panel and EOC. 2. Replace the TST panel. 3. Replace the EOC.
F15	EOC Internal hardware error of failure	Disconnect power, wait 30 seconds and reapply power. If fault returns upon power-up, replace EOC.
F16 F17 F18	EOC Internal software error of failure	Disconnect power, wait 30 seconds and reapply power. If fault returns upon power-up, replace EOC.
F23 F24	Communication failure between VSC board and EOC.	NOTE: F23 is for Upper or Main oven. F24 is for lower oven if so equipped. 1. Check harness and connections between VSC board and EOC. 2. Test for approximately 5 volts DC to VSC board at p6 connector pins 1 & 6. If voltage is correct replace VSC board. If voltage is incorrect replace EOC.
F30	Open oven sensor probe circuit.	1. (F30) Check resistance at room temperature & compare to RTD Sensor resistance chart. If resistance is correct replace the EOC. If resistance does not match the RTD chart replace RTD Sensor Probe. Check Sensor wiring harness between EOC & Sensor Probe connector.
F31	Shorted oven sensor probe circuit.	2. (F31) Check resistance at room temperature, if less than 500 ohms, replace RTD Sensor Probe. Check for shorted Sensor Probe harness between EOC & Probe connector. If resistance is correct replace the EOC.
F60	Electronic Oven Control (EOC) over temperature.  Higher than normal temperature detected on the EOC circuit board	1. Verify proper assembly of backguard panel. Check for damaged or loose panels, brackets, endcaps, etc. 2. Check for blocked ventilation slots in control panel rear cover. 3. Inspect oven vent for proper assembly and air flow. 4. Verify operation of cooling fan (if present)
F62	<i>For Kenmore/Elite models with TST glass control panel</i> Improper or corrupt signal voltage between the EOC and power supply board	1. Disconnect power, wait 30 seconds and reapply power. If fault returns test continuity of harness between EOC and power supply board. Repair or replace harness if defective. NOTE: Harness may be permanently attached to EOC on some models. 2. Replace the power supply board. 3. Replace the EOC.
F90 F91 F92 F93 F94 F95	Door lock motor or latch circuit failure	<b>If lock motor runs:</b> 1. Test continuity of wiring between EOC and lock switch on lock motor assy. Repair if needed. 2. Advance motor until cam depresses the plunger on lock motor switch. Test continuity of switch contacts. If switch is open replace lock motor assy. 3. If motor runs and switch contacts and wiring harness test good, replace the EOC. <b>If lock motor does not run:</b> 1. Test continuity of lock motor windings. Replace lock motor assembly if windings are open. 2. Test lock motor operation by using a test cord to apply voltage. If motor does not operate replace lock motor assy. 3. If motor runs with test cord check continuity of wire harness to lock motor terminals. If harness is good replace the EOC.
LinE ERR	EOC Internal voltage test error or failure	Disconnect power, wait 30 seconds and reapply power. If fault returns upon power-up, replace EOC.

# General Troubleshooting Diagram



316904015

# General Troubleshooting Schematic

